Emergency Shelter Agency Self-Assessment

**Using Our Data to Measure Outcomes and Improve Performance**

1. **We are collecting data that will help us understand if we are achieving outcome metrics and look at them at least monthly.**
* Strongly Agree
* Agree
* Disagree
* Strongly Disagree
* I don't know
1. **We are collecting data on the number of our participants housed each month and the number of participants that return to homelessness, a temporary destination, or an unknown destination to evaluate our shelter’s effectiveness at housing people.**
* Strongly Agree
* Agree
* Disagree
* Strongly Disagree
* I don't know
1. **Our staff is trained on why we collect data and how it relates to our outcomes.**
* Strongly Agree
* Agree
* Disagree
* Strongly Disagree
* I don't know
1. **We use the data we collect to make decisions about how to improve or change our shelters’ policies, procedures, and revise budgets.**
* Strongly Agree
* Agree
* Disagree
* Strongly Disagree
* I don't know
1. **We have a plan to improve data quality and collection.**
* Strongly Agree
* Agree
* Disagree
* Strongly Disagree
* I don't know

**Action Plan for Using Our Data**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Action Step*What needs to be done?*** | **Responsible Person*Who should take action to complete this step?*** | **Deadline** | **Necessary Resources*What do you need in order to complete this step?*** | **Potential Challenges*Are there any potential challenges? How will you overcome them?*** | **Result*****Was this step successfully completed? Any new steps to take?*** |
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