

February 18 | 📅 SOAR Dialogue Group

Updates

- STL updates
 - Adriana departing from NCCEH
 - Date TBD
 - Interviews held over the next few weeks, earliest start will be end of March
 - Adriana will be training new hire
 - Hopefully can introduce new STL to providers
- SSA updates
 - Starting January 6, 2025, Social Security offices will require appointments for most in-person services, including Social Security card requests; walk-ins will still be accepted for vulnerable populations and urgent needs.
 - How is this going for folks?
 - Grievance timeline:
 - For checking in on the status of applications:
 - Contact your field office liaison first
 - If **1 week** passes without successfully getting in touch, then please contact Adriana and she will email Emily for assistance.
 - For more general issues in terms of communicating with liaisons:
 - The timeframe for processing depends on how the application was submitted -- for example, paper files have to be individually scanned so this will take longer.
 - Allow a **2 week** timeframe before contacting Adriana.
- Upcoming events
 - Understanding New SSA Policies and Online Services: What SOAR Providers Need to Know in 2025, Thursday, March 6, 3 - 4:30 p.m.
 - This webinar, to be held on March 6, 2025, will review recent SSA policy updates that are important for SOAR case workers to understand.
 - [Register here](#)

- Housing Not Handcuffs Mass Organizing Call, Thursday, February 20 , 2 - 3 p.m.
 - To learn more about what the Trump administration might mean for homelessness and see how we are fighting back, join the Housing Not Handcuffs Mass Organizing call.
 - [Click here](#) for more information and to register.