



**Piedmont Regional Committee
Case Conferencing**

Date: Wednesday, February 6th, 2019

Location: Rowan Helping Ministries, 226 N. Long St, Salisbury, NC

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Sonia Gibbs	Family Crisis Council of Rowan	Housing Manager
Kimberly Fowler	Family Crisis Council of Rowan	Shelter Director
Melissa McKeown	Community Shelter of Union County	COO
Jim Hood	Opportunity House	Pastor
MaryAnn Daley	Crisis Ministry of Davidson County	Case Manager
Andrea Merriman	Esther House	Program Service Coordinator
Sherry Smith	Rowan Helping Ministries	Director of Client Services
Kendra Coney	Rowan Helping Ministries	Housing Coordinator
April Lawson	Family Services of Davidson County	Shelter Coordinator
Christina Goodman	Rowan Helping Ministries	Case Management Supervisor
Nicole Dewitt	Community Link	Director of Outreach, Policies and Analytics

Agenda

- Community Waitlist
 - Shelters are still in the process of referring clients to the CA project in HMIS
 - Davidson County provided a list of clients who are still in shelter prior to the sharing agreement, those who have left shelter, and new clients that should be entered into the project
 - VI-SPDAT scoring in HMIS does not account for our region’s change in scoring changes to meet clients with the highest needs.
 - Agencies agreed to have their clients in HMIS by the next case conferencing on February 21st
 - This meeting will allow us to prioritize people based on our scoring and priority
 - 1 week prior to the meeting I will inform the region of the top 10 names on the waitlist so that they are prepared to discuss during case conferencing
- Challenges in Agencies/Counties
 - Cabarrus- staff feeling “out of the loop”, challenging to connect people to assistance. Clients feel “out of the loop” also
 - Davidson- Length of time spent in shelter, shelters always being full, no county restrictions brings more people into the shelter, clients coming into shelter from mental institutions, clients addicted to substances
 - Rowan- transient clients (specifically unsheltered clients who aren’t receiving case management), time spent in shelter vs. openings, tracking populations that are unsheltered
 - Stanly- housing resources, teens who have been trafficked, clients who are addicted to substances, recent releases from mental health institutions
 - Union- more people in need than housing available, landlords accepting \$0 income, PSH clients with mental health needs after housing placement
- Goals for the Year
 - Improve upon clarity on Process and Procedure
 - Flow of information throughout the system

- New CA Plan for the Region
 - A lot has changed since the previous was drafted.
 - This will help with clarity
- Meeting with DV and ES shelters separate and together to discuss individual processes and procedures
 - Share/learn/plan meetings
 - Can be part of case conferencing
- Discovering more Housing Resources outside of CA
- Meet and Greet
- Community Partners and Homeless Taskforce Meetings
- Changing Case Conferencing Dates
- Webpage
 - <http://www.ncceh.org/box/region 5/>

Next Meeting

February 21st, 2019- Conference Call