NC HMIS
Wake User's Meeting
December 2017

The Data Center at NCCEH

NCCEH DATA CENTER

North Carolina Coalition to End Homelessness

securing resources encouraging public dialogue advocating for public policy change

Welcome

1. Introductions
2. AHAR Data
3. DQ Check:
    a. Length of Time Homeless
4. NCCEH Reminders
5. Helpdesk Q&A

AHAR

Annual Homeless Assessment Report

AHAR contains data from 2 sources

The U.S. Department of
Housing and Urban Development

PART 1:
Point-in-Time Estimates of Homelessness

The 2016 Annual Homeless Assessment Report (AHAR) to Congress

NOVEMBER 2016

→ **HMIS Data**

→ **Point in Time Data**

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Your HMIS Data MATTERS!

Universal Data Elements

- Gender
- Entry Date, etc.

Project Descriptor Elements

- Project Type
- Bed and Unit Inventories

HMIS data is based on HUD UDEs

October 1 to September 30 of the following year (12 months)

Any person who enters ES, TH and/or PSH during reporting period

Data are reported for individuals and person in families

Veterans are counted in a separate AHAR submission

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Some HMIS data is not included

- Homeless people who only use a supportive service program
- People in shelters that target victims of domestic violence
- People who are service resistant and do not access any type of homeless residential program

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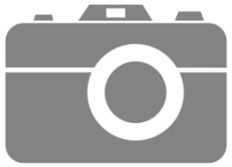
PIT data is also included in the AHAR



"Snapshot" of homelessness on a single night in late January

Unsheltered homeless population

Subpopulations: chronically homeless, mentally ill, veterans, unaccompanied youth, HIV/AIDS

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Each category is evaluated for usability

Coverage

At least 50% of the beds in a category must be participating in HMIS.

Utilization

Bed utilization rates must be between 65% to 105%

Data Quality

Low rate of missing data

Data reflects what is valid

Information is consistent across time

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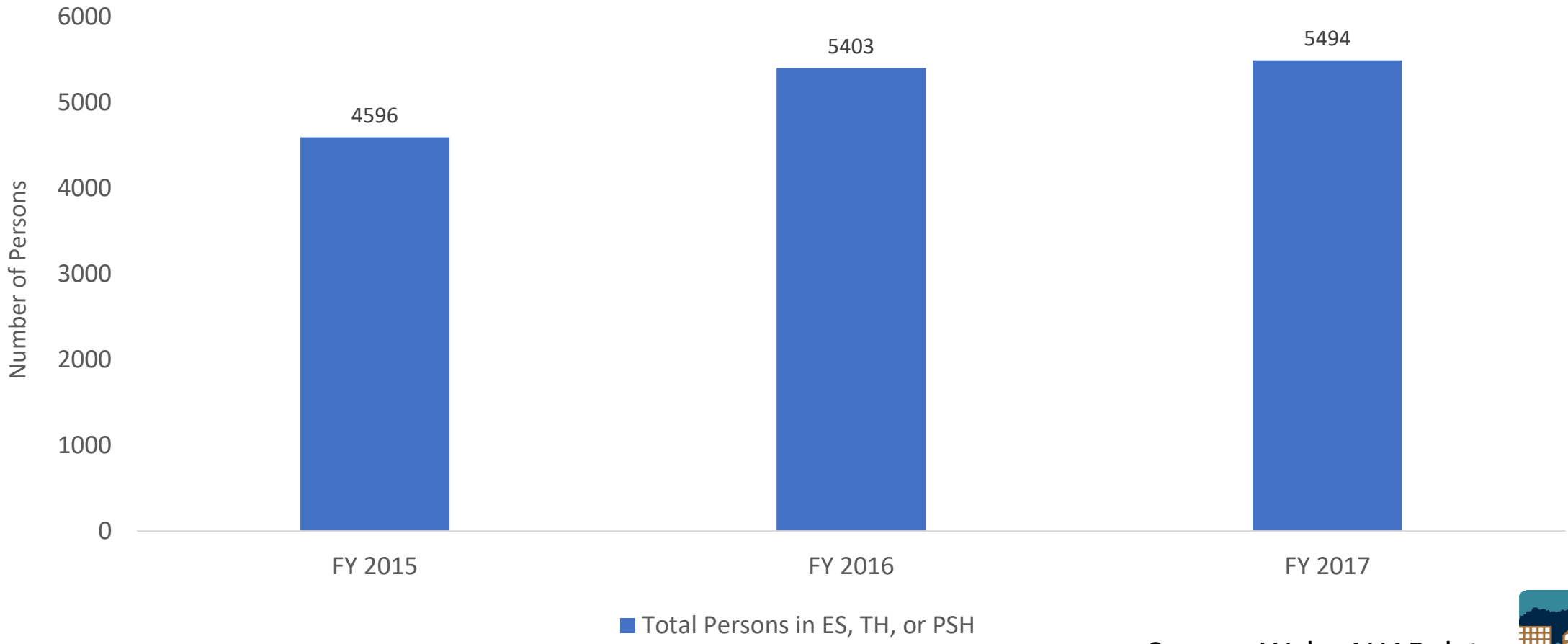
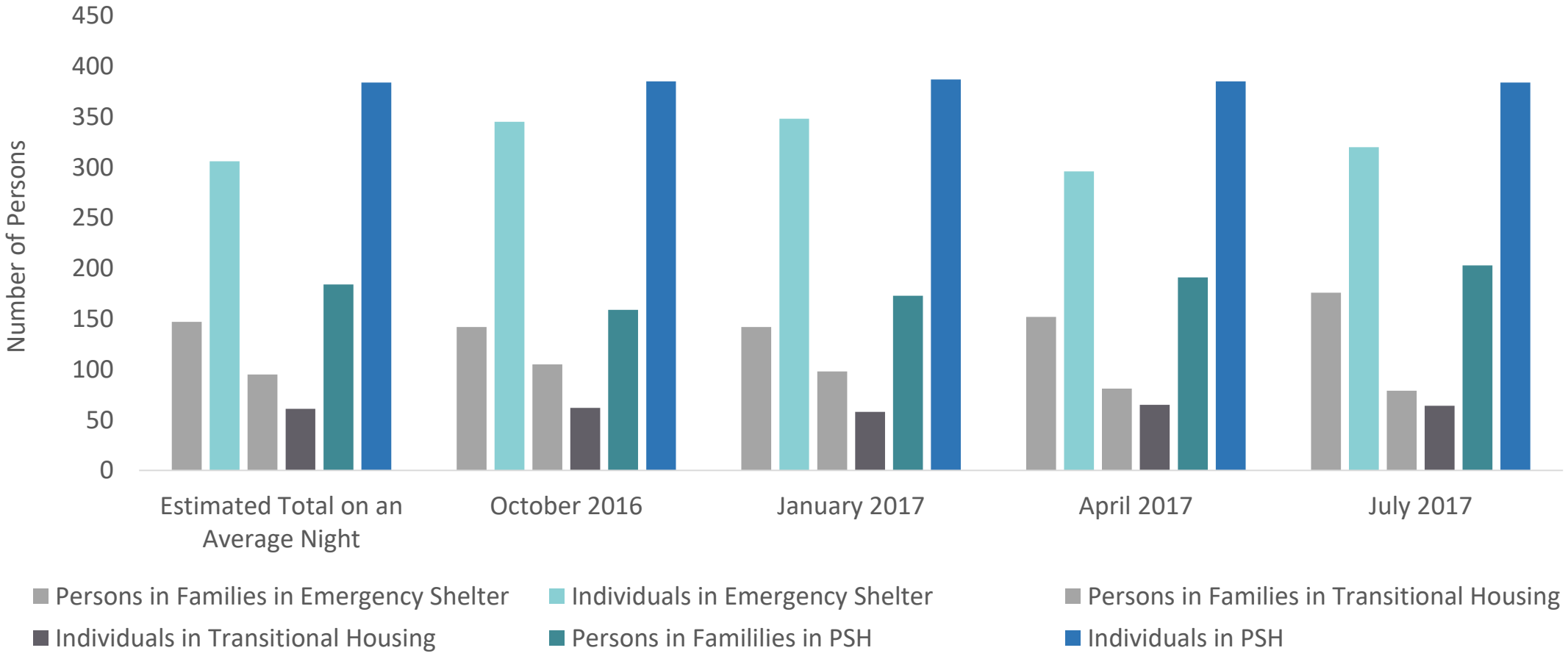
Unduplicated Annual Count



Source: Wake AHAR data

Estimated Client Counts throughout the year



Source: FY17 Wake AHAR data

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Entries & Exits impact

Entries & Exits

Enter Data As mode for accurate project

Backdate mode for accurate dates

Timeliness

Delaying data entry increases risks to data quality

Remember: Missing data is ALWAYS better than inaccurate data

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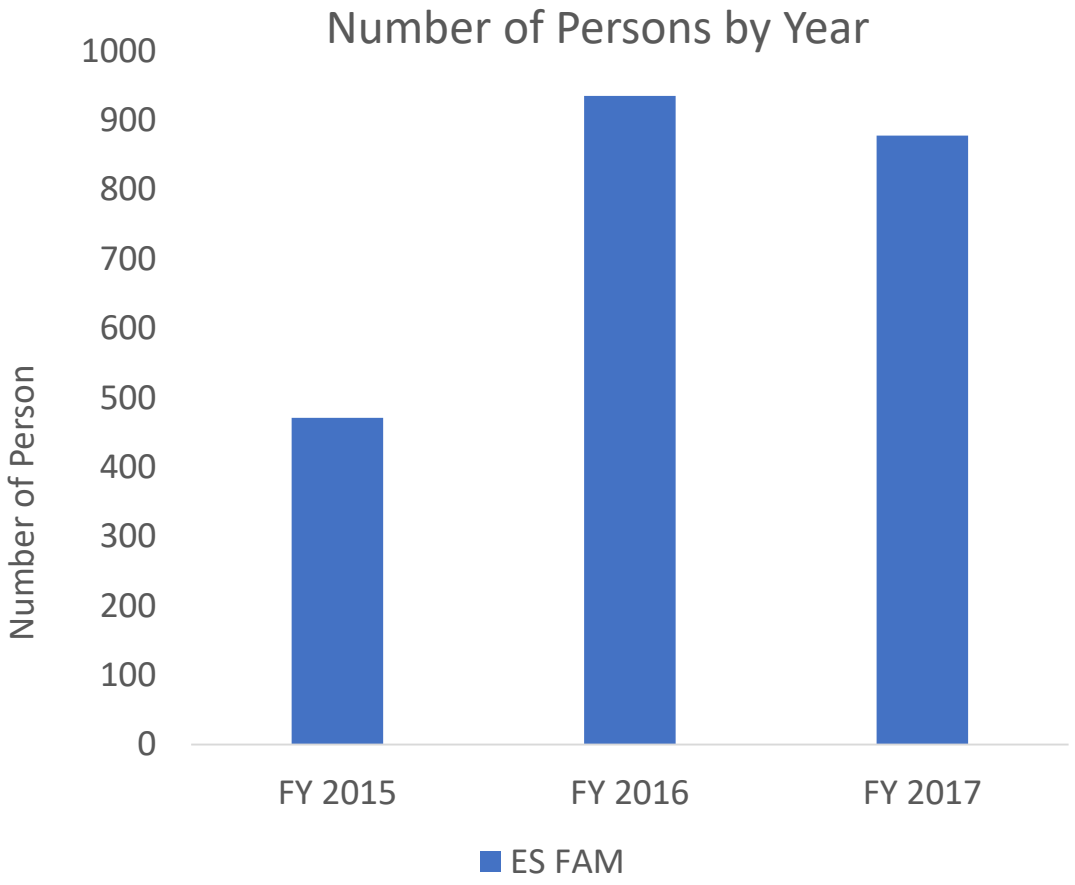
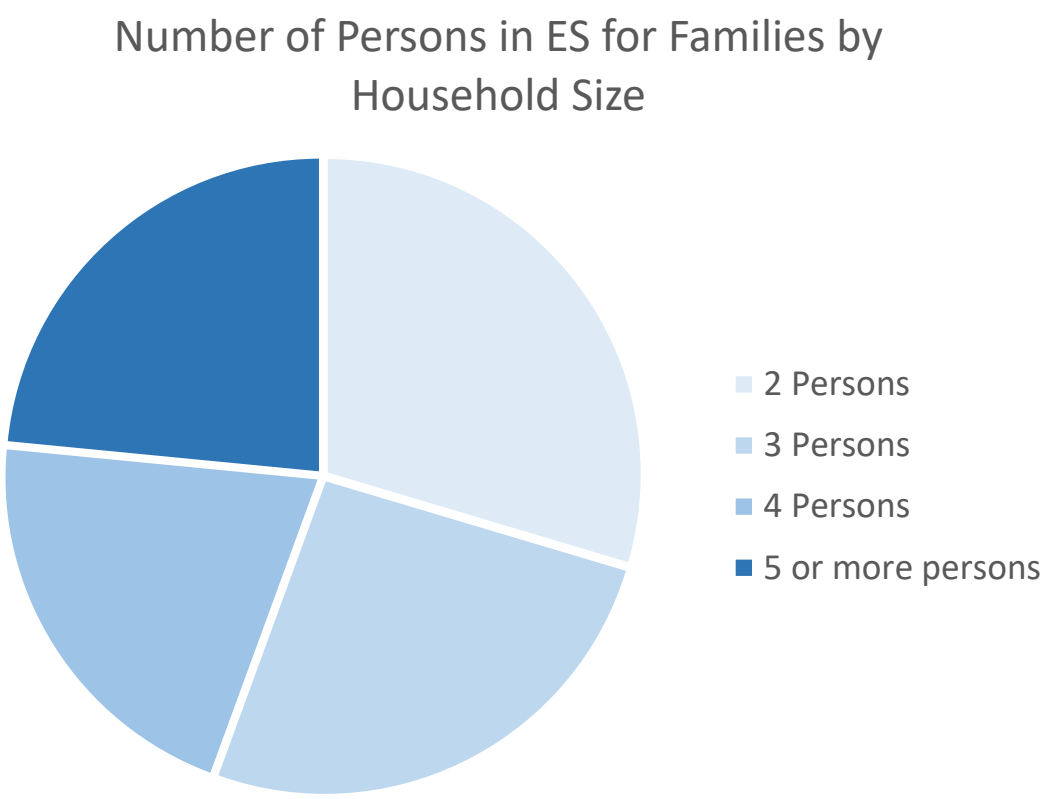
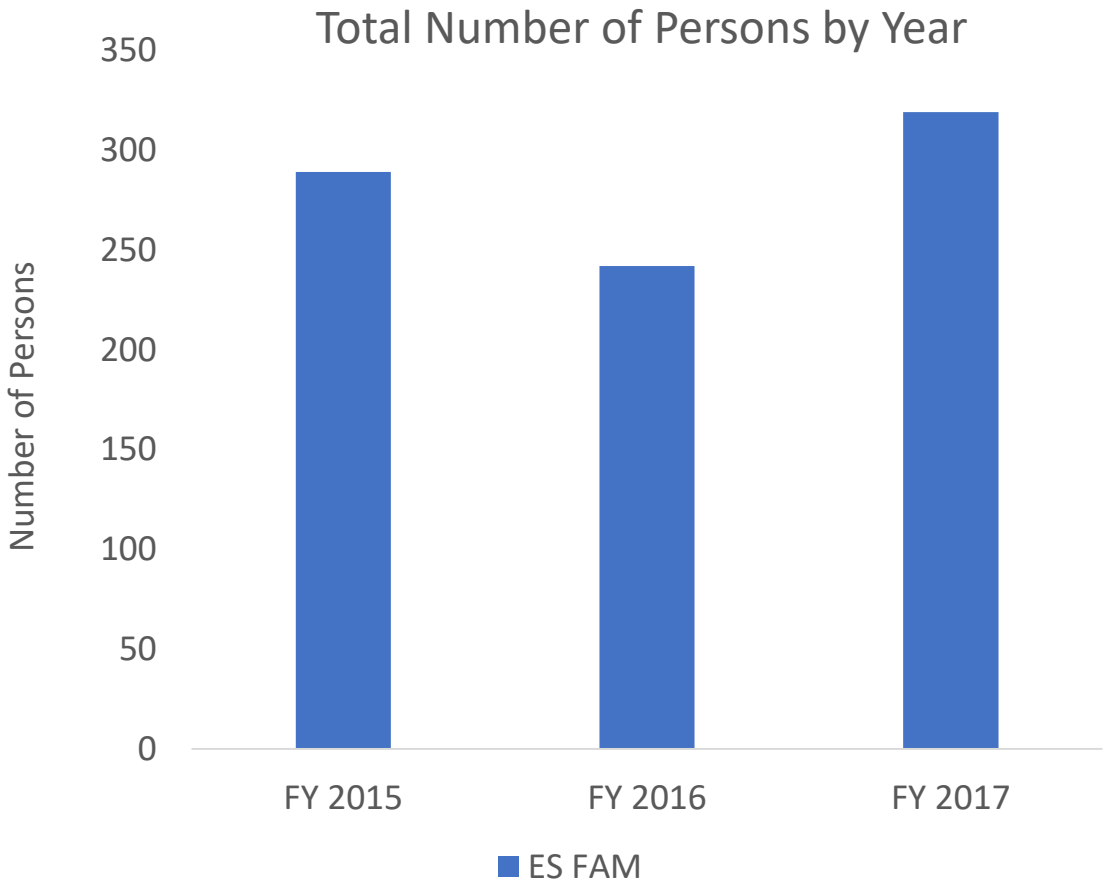
Families in Emergency Shelter

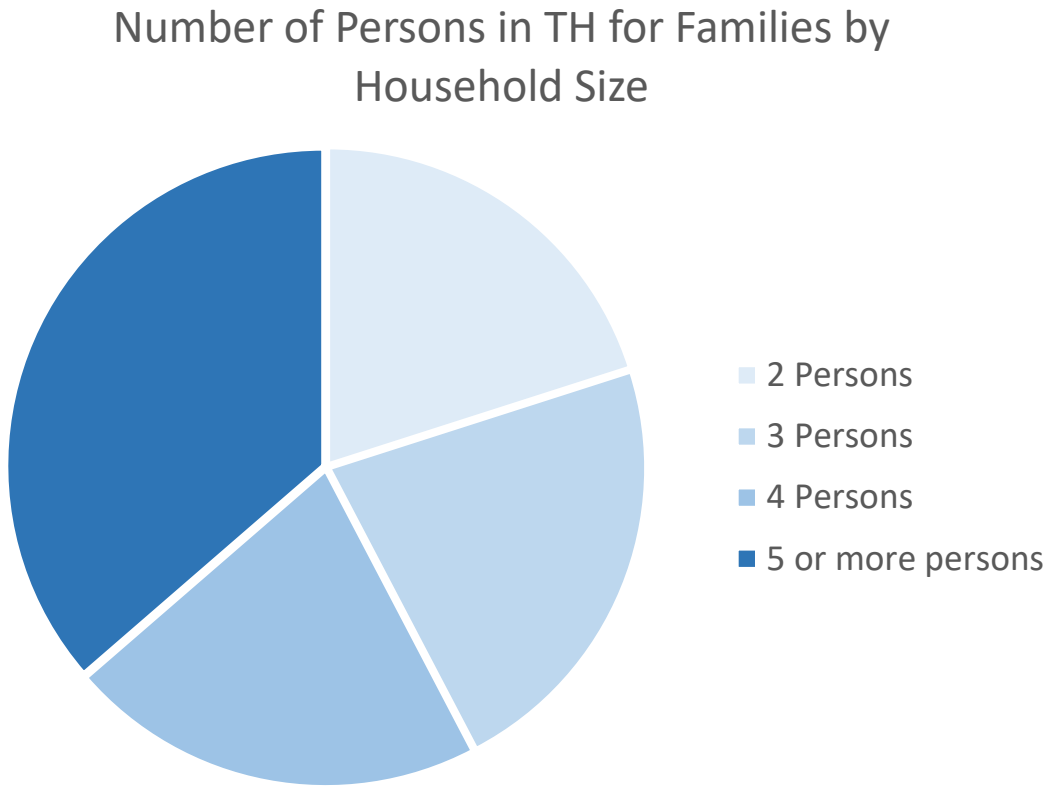




Source: FY17 Wake AHAR data

Families in Transitional Housing





Source: FY17 Wake AHAR data

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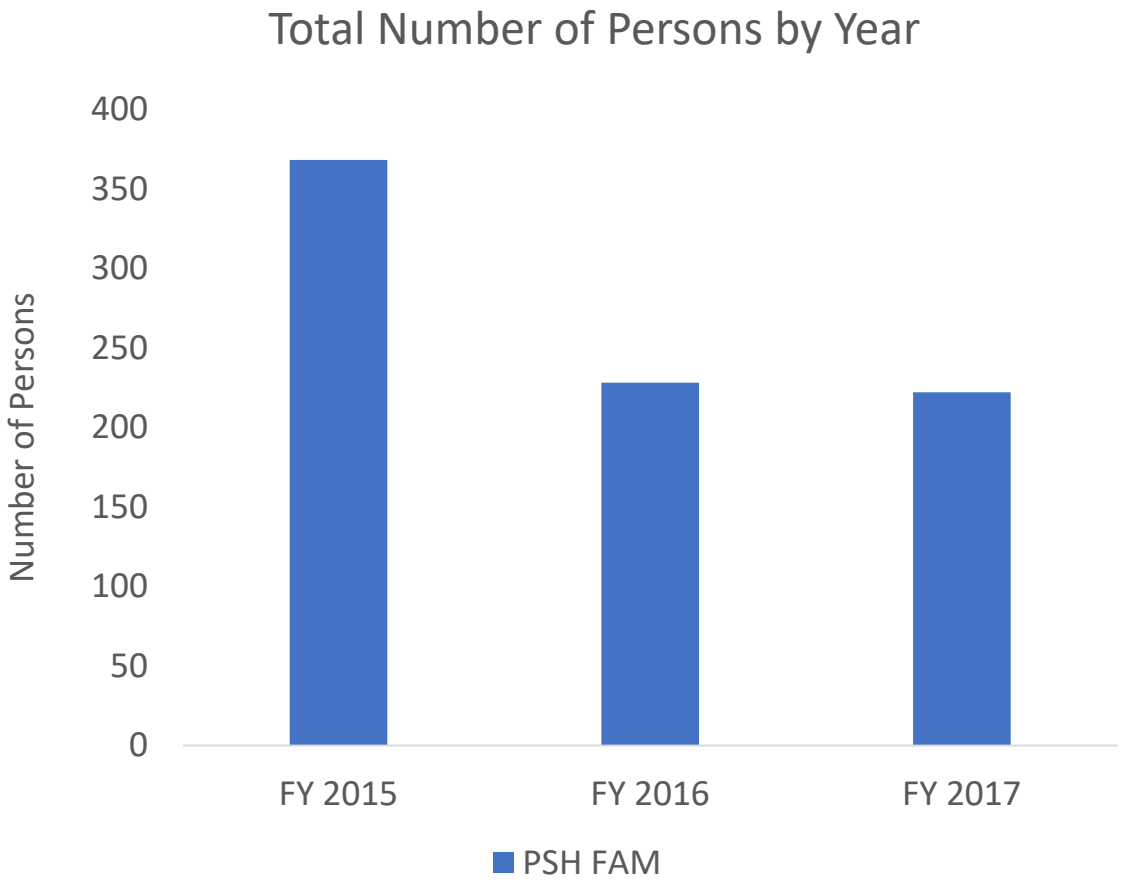
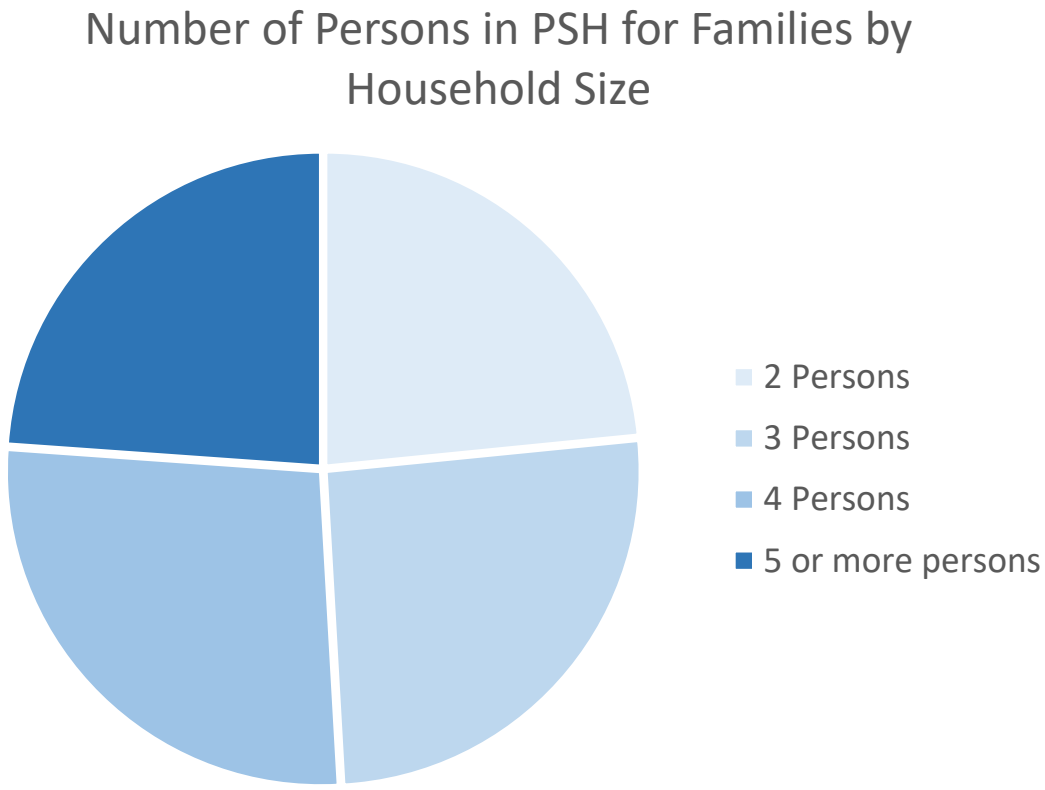
Families in Permanent Supportive Housing





Source: FY17 Wake AHAR data

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Households impact

Households Tab

Household Tab connects ROIs, Entries, Exits

Managing Households is hard, here's our guide

Entry Intake

Relationship to HoH on Entry is source for HUD

All adults Households can exist!

Remember: Missing data is ALWAYS better than inaccurate data

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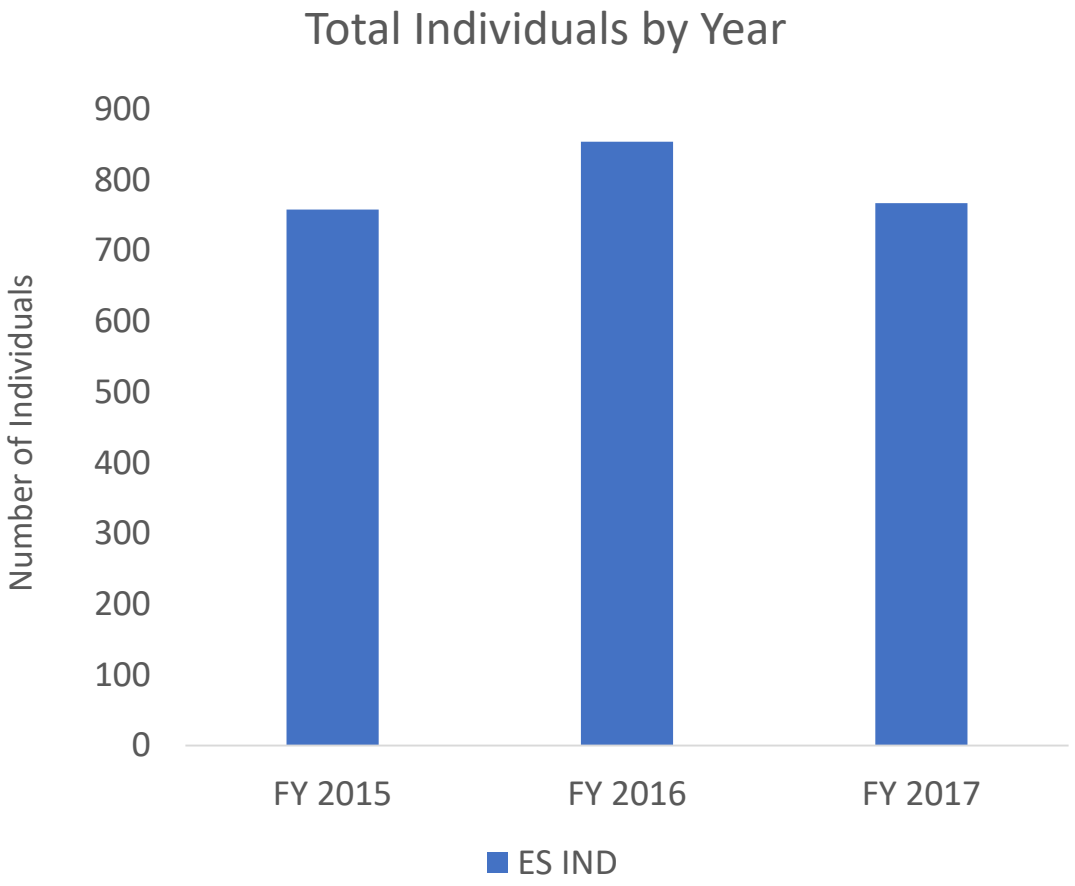
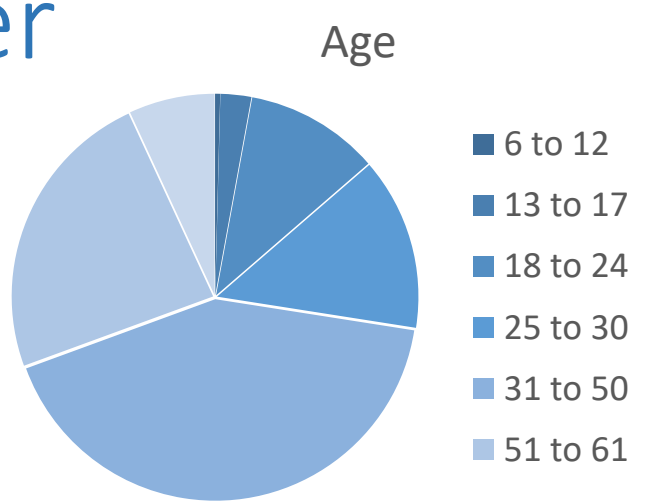
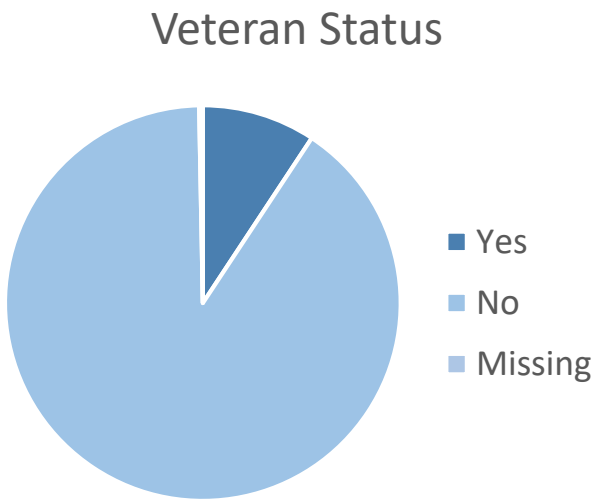
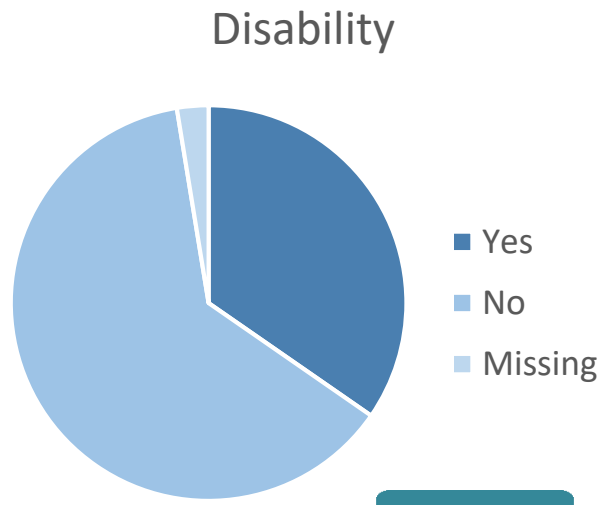
Individuals in Emergency Shelter









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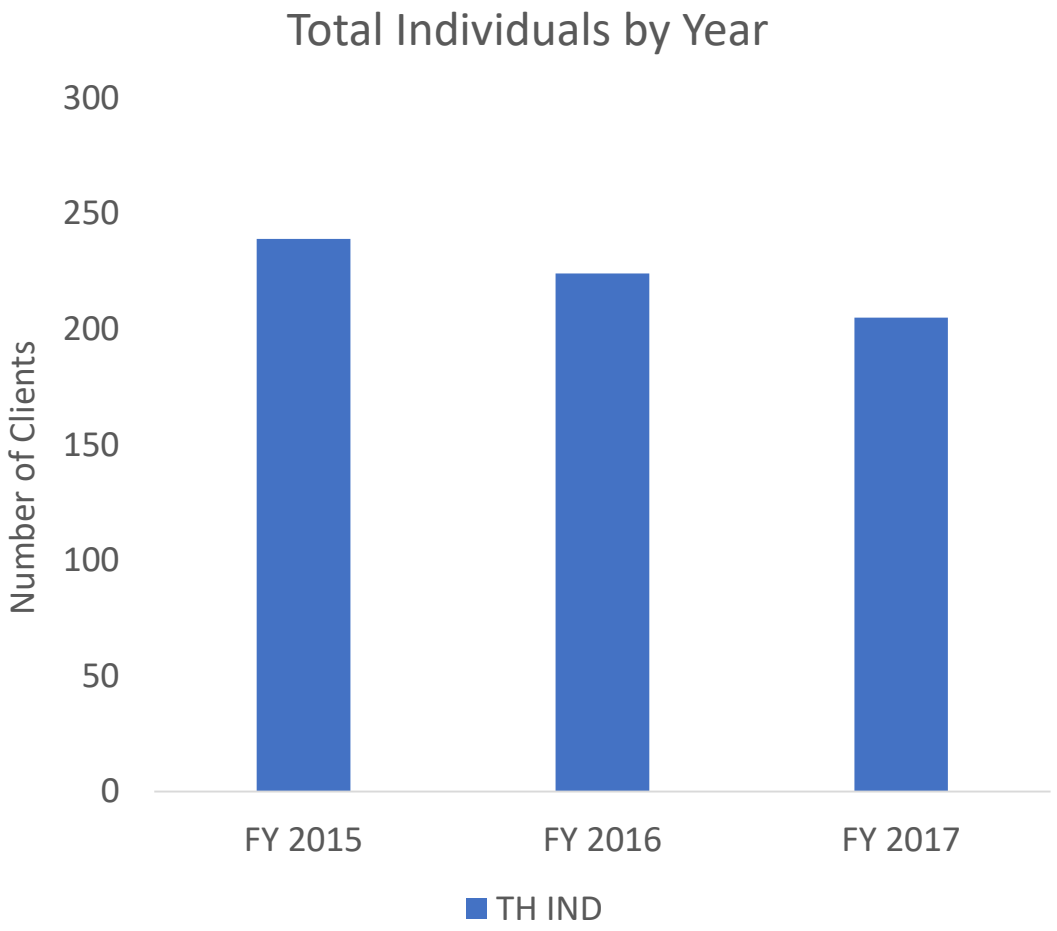
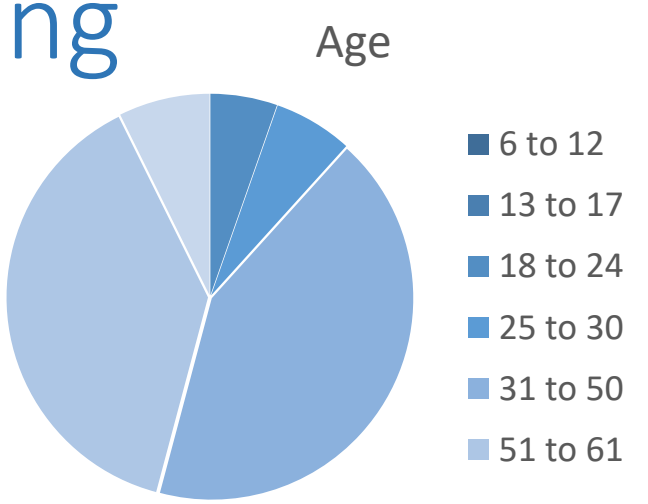
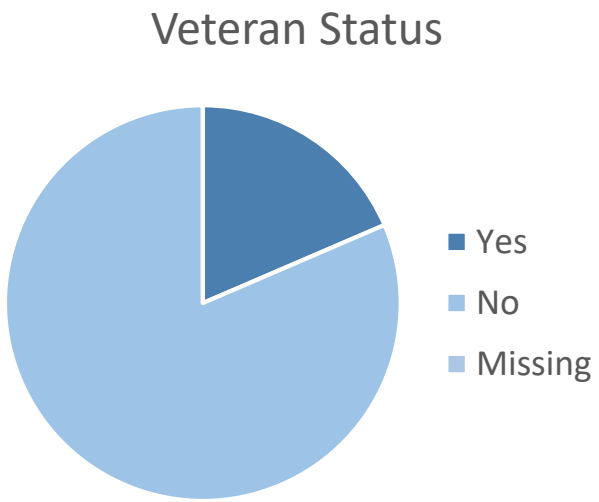
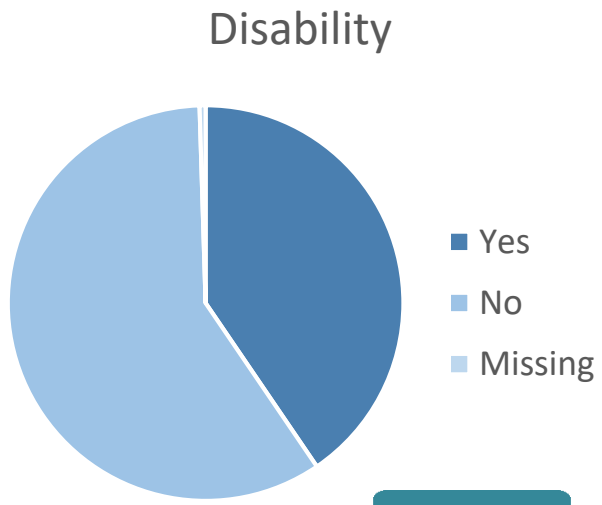
Individuals in Transitional Housing

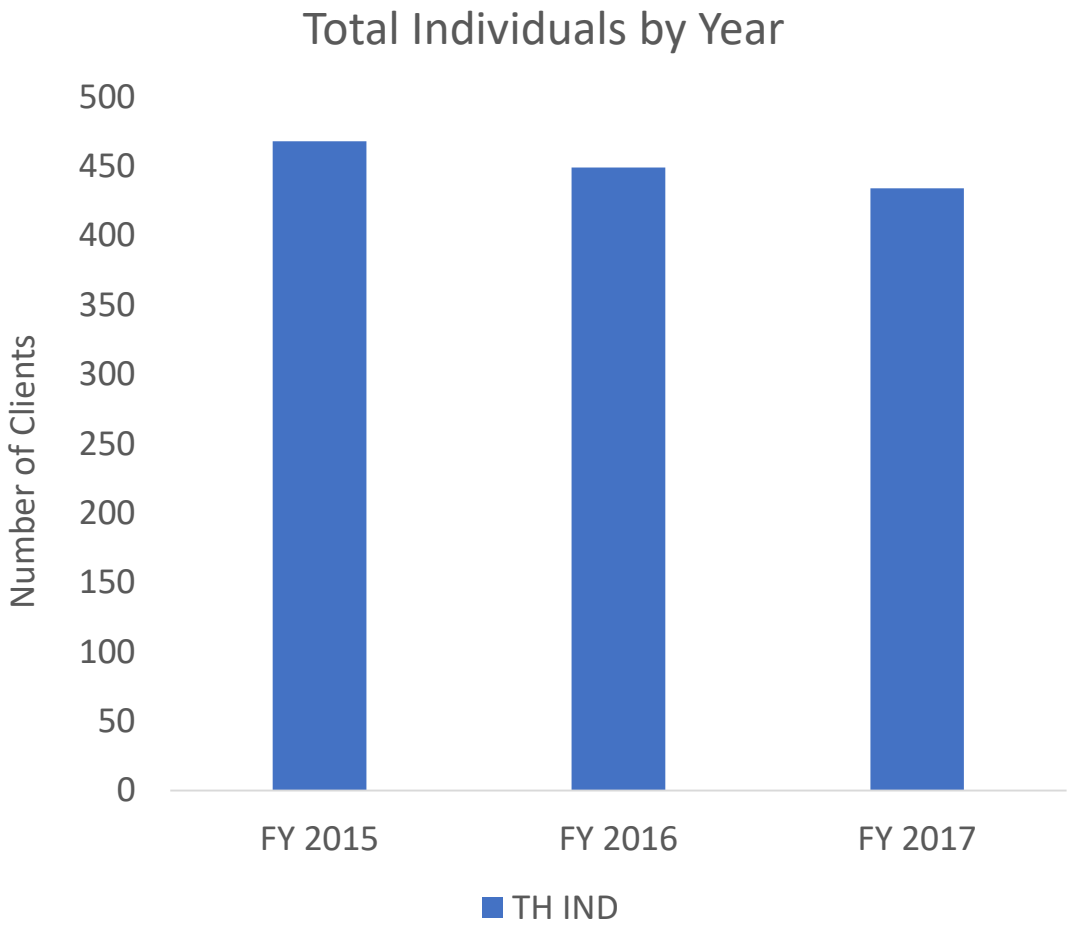


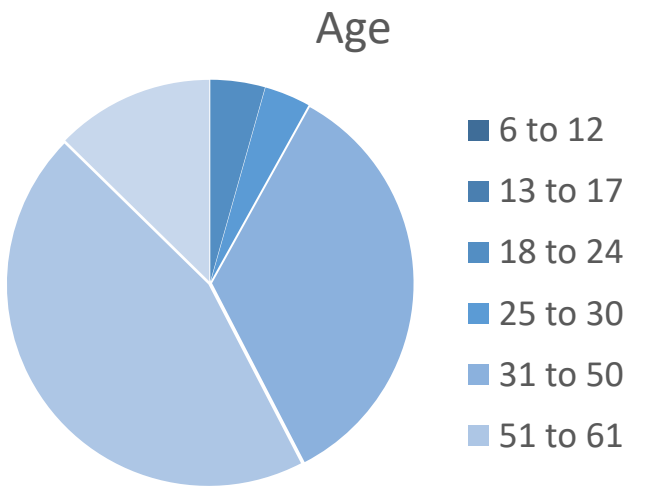


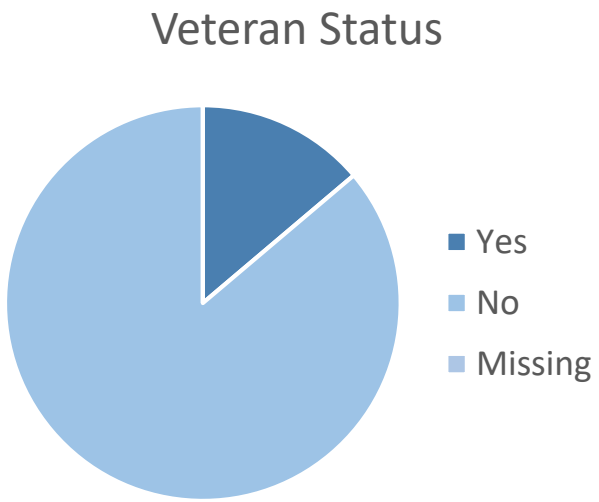


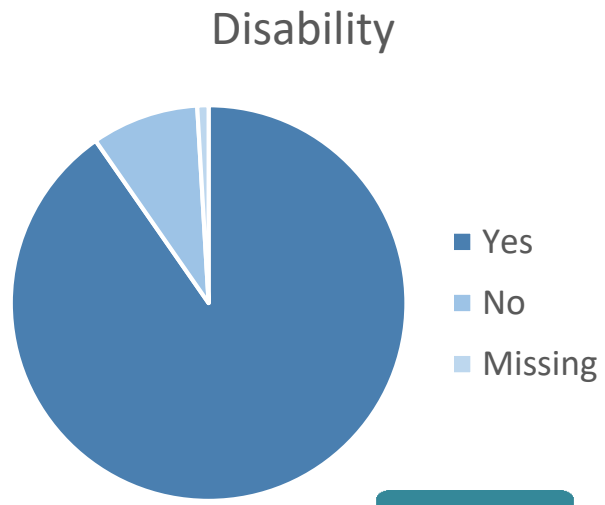


Individuals in Permanent Supportive Housing









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Universal Data Elements impact

Null values

Client Doesn’t Know, Client Refused, Data Not Collected

Missing data

Could be missing or could be misplaced with wrong EDA mode or Backdate

Data Conflict or Inaccurate responses

When two answers can’t both be true

Remember: Missing data is ALWAYS better than inaccurate data

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2017 AHAR Data

Clients Served between 10/1/2016-9/30/2017

Category	Total Persons	Average Utilization Rate
Emergency Shelters for Families	147	94%
Emergency Shelters for Individuals	306	80%
Transitional Housing for Families	95	83%
Transitional Housing for Individuals	61	75%
Permanent Supportive Housing for Families	184	101%
Permanent Supportive Housing for Individuals	384	100%

Source: FY17 Wake AHAR Data

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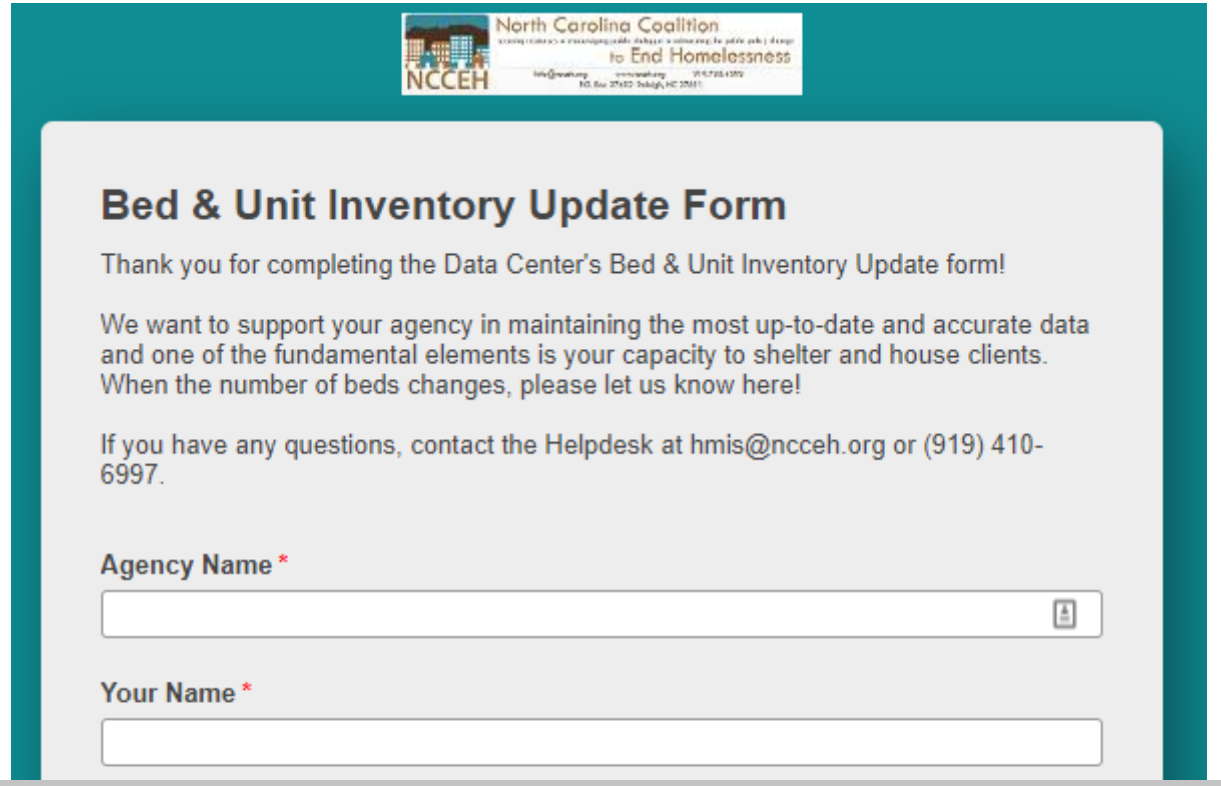
Bed & Unit Inventory Impact

Contact the HelpDesk through our new
Bed & Unit Inventory Update Form!



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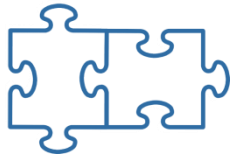
DQ Check:
System Performance Measures

7 measures to gauge impact

Help communities view their progress towards preventing and ending homelessness



The measures are interrelated and provide a more complete picture of system performance

Identify areas for improvement, needs, gaps

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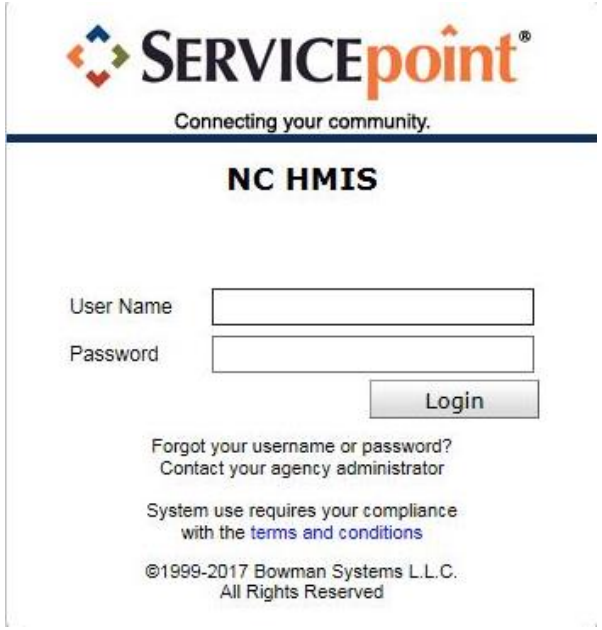
SPM data is pulled from two sources



HMIS

A	B	C	D	E	F
Rov	Yea	Proj. Typ	Organization Name	Project Name	Geo
2E+05	2016	PSH	CASA	Carolina Place/ 1131 Carlton	3723
3E+05	2016	ES	DORCAS	Emergency Housing	3705
2E+05	2016	RRH	Passage Home	Essential Services- (Matthew House/Millbrook Villas)	3723
2E+05	2016	PSH	CASA	Families at Home-HUD 2003 (Oak Hollow)	3723
2E+05	2016	ES	Salvation Army	Family Shelter	3723
2E+05	2016	ES	Wake Interfaith Hospitality	Family Shelter	3723
2E+05	2016	TH	Healing Transitions	GPD-Veterans Per Diem	3723
2E+05	2016	ES	Urban Ministries of Wake	Helen Wright Center	3723
2E+05	2016	RRH	Passage Home	Hollenden Place	3723
2E+05	2016	PSH	CASA	Hope Crest	3723
2E+05	2016	PSH	WCHS	Housing First Shelter + Care 2004	3723
2E+05	2016	PSH	WCHS	Housing First Shelter + Care 2007	3723
2E+05	2016	PSH	Passage Home	Jobs Journey	3723
2E+05	2016	PSH	DHIC	Lennox Chase	3723
3E+05	2016	TH	Haven House	Maternity Group Home	3723
2E+05	2016	PSH	CASA	McKinney Team Housing	3723

HDX

Housing Inventory Chart (HIC)

Point-in-Time Count (PIT)

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What HMIS client data is included?

October 1, 2015 to September 30, 2017 (24 months)

Any person who entered SO, ES, SH, TH, RRH and/or PSH during the reporting period

Data are reported for individuals and person in families

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System Performance Measures

1 Length of Time Homeless

2 Returns to Homelessness

3 Number of Homeless

4 Increases in Income

5 First Time Homeless

7 Exits and Retention of Permanent Housing

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System Performance Measures

1	Length of Time Homeless
2	Returns to Homelessness
3	Number of Homeless
4	Increases in Income
5	First Time Homeless
7	Exits and Retention of Permanent Housing

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1 Length of Time Homeless

Definition

The length of time persons are homeless in emergency shelter, and transitional housing projects

Goal

Reduction in the average and median length of time persons remain homeless

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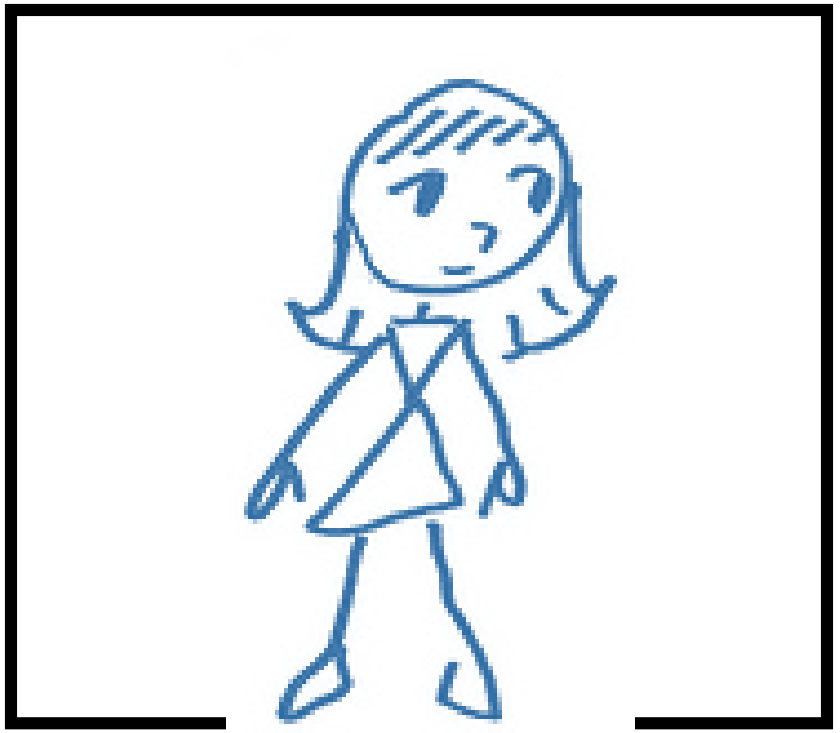
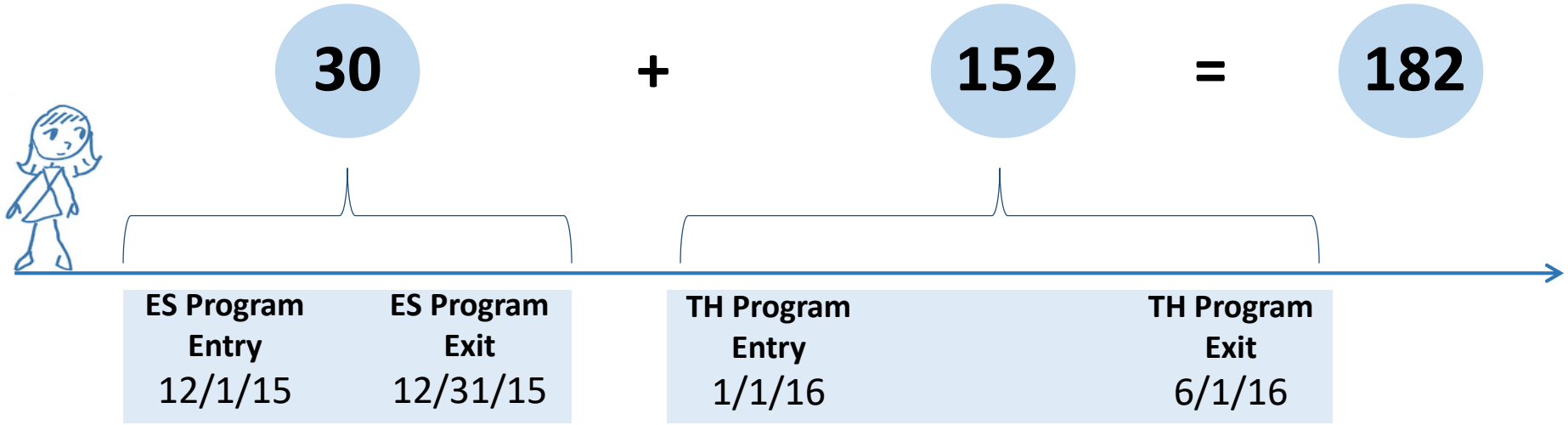
Meet Henrietta



Length of Time Homeless

Based on Entries and Exits



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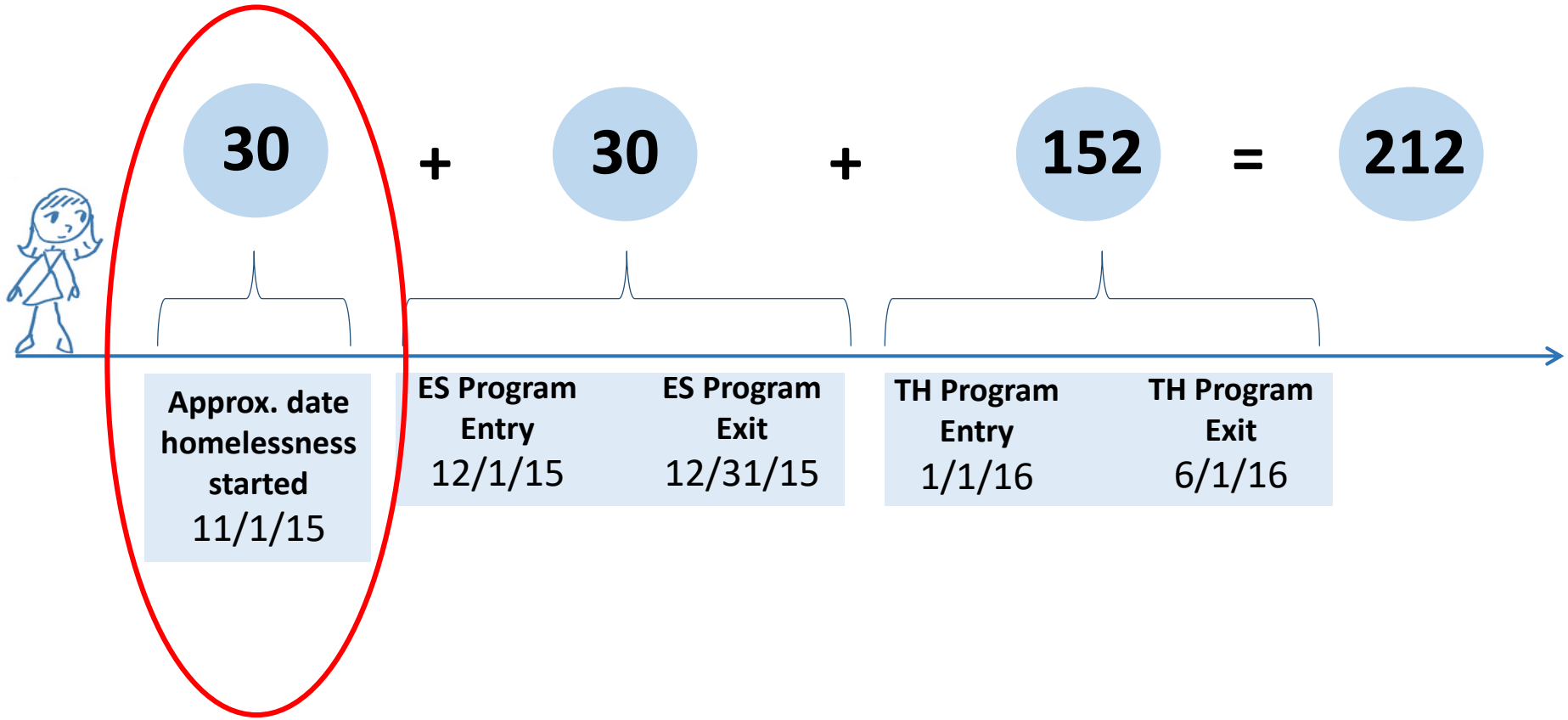
Length of Time Homeless

Based on Approximate Start Date + Entries and Exits



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Approximate Start Date is in the Homeless History section of HMIS Intake

Prior Living Situation (Immediately Prior to Entry)	Place not meant for habitation (HUD)
Length of Stay in Previous Place	One month or more, but less than 90 days ▼ G
Approximate date homelessness started:	01 / 01 / 2017 G
Regardless of where they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today	Four or more times (HUD) ▼ G
Total number of months homeless on the street, in ES or SH in the past three years	6 ▼ G

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What's the difference between Average and Median?

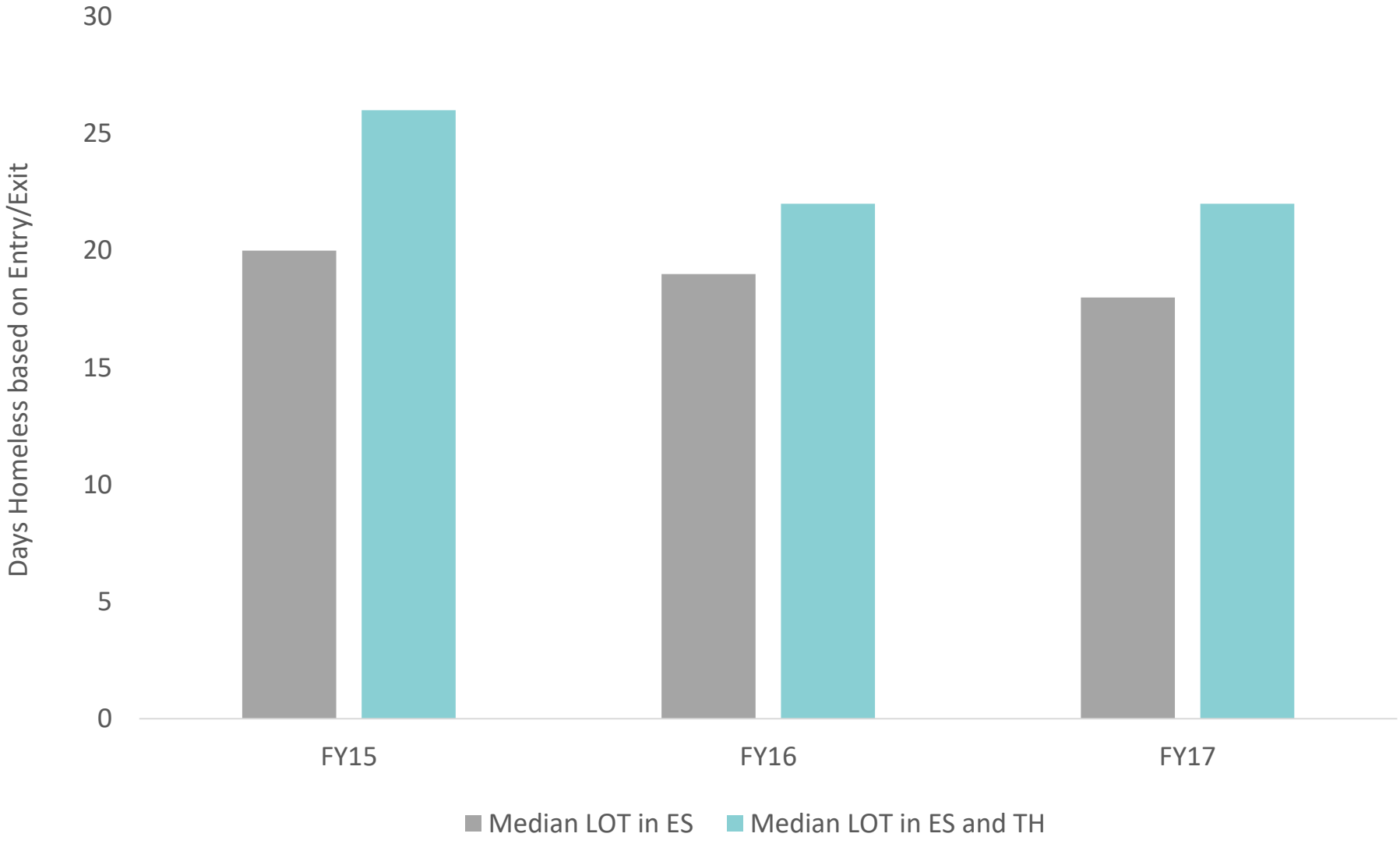
Average = 70 days

Adding 30, 45, 60, 90 and 125 and then dividing by five equals 70 days

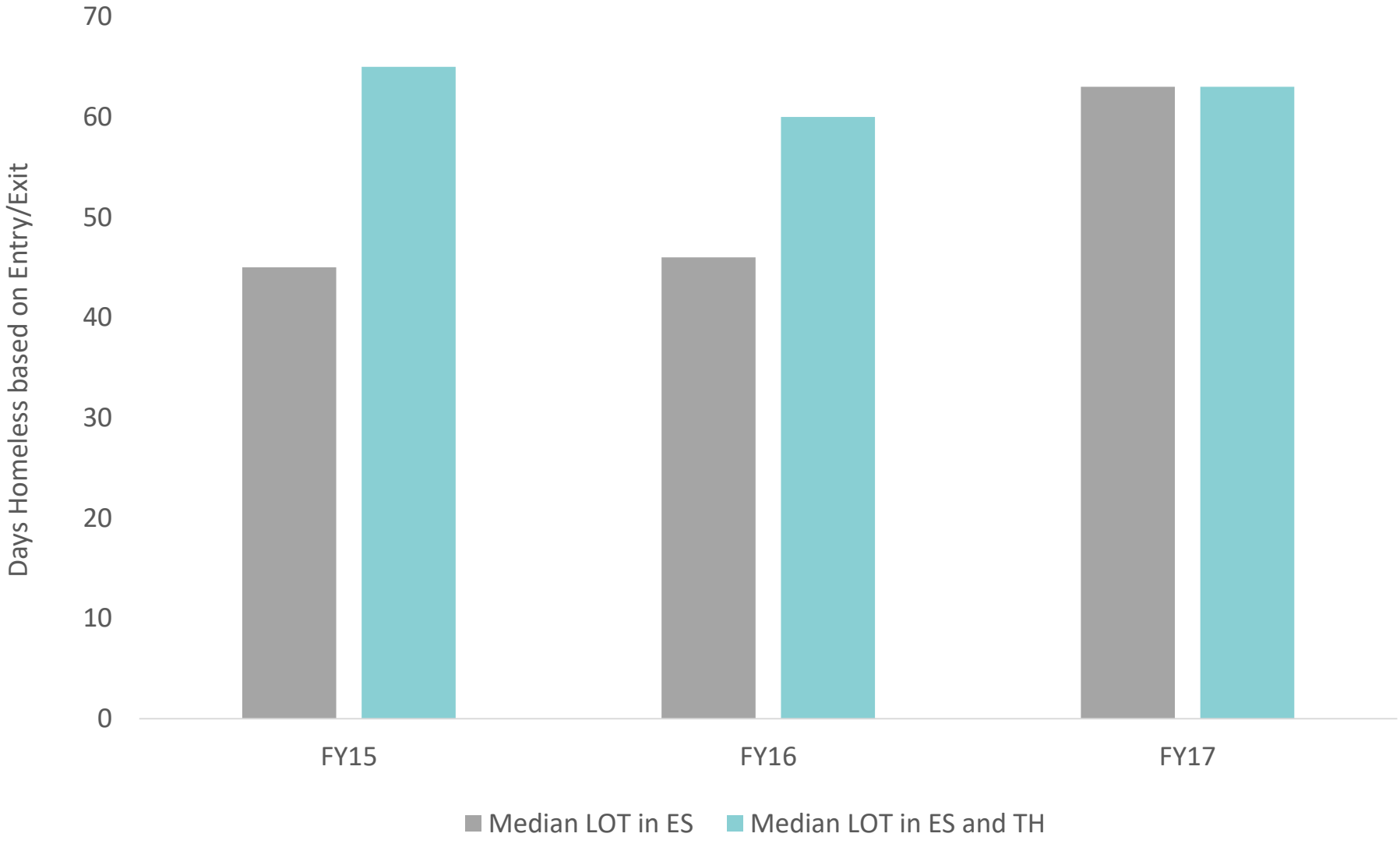
Median = 60 days

50% of clients stayed less than 60 days and 50% stayed more than 60 days and

Median Length of Time Homeless by Year



Average Length of Time Homeless by Year



Entries, Exits, and Null Data Impact

Entries/Exits

Date accuracy

Project type (only for ES and TH are included)

Inaccurate Responses

ES and TH entries need clients in beds. Are there practices that prevent accurate Entry or Exit dates?

Null Responses

Approximate Start Date must be collected

Remember: Missing data is ALWAYS better than inaccurate data

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Question & Answer

Data security depends on all of us

Do not leave your computer logged in & unattended

Do not share passwords

Alert us when staff with access to HMIS leave your agency

ncceh.org/hmis

access local support for Balance of State, Wake, Durham, & Orange CoCs

919.410.6997 or **hmis@ncceh.org**

helpdesk for local support

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North Carolina Coalition to End Homelessness

securing resources encouraging public dialogue advocating for public policy change