



ADDRESSING GAPS THROUGH LOWERING BARRIERS



PRESENTER:
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PROGRAM DIRECTOR OF VETERAN SERVICES,
COMMUNITY LINK

Our House

“Find & Keep Housing”

Homeless to Housing

Travelers Aid
Move to Rental Housing

Homeownership
Education & Foreclosure
Counseling

Buy a Home
Avoid Foreclosure

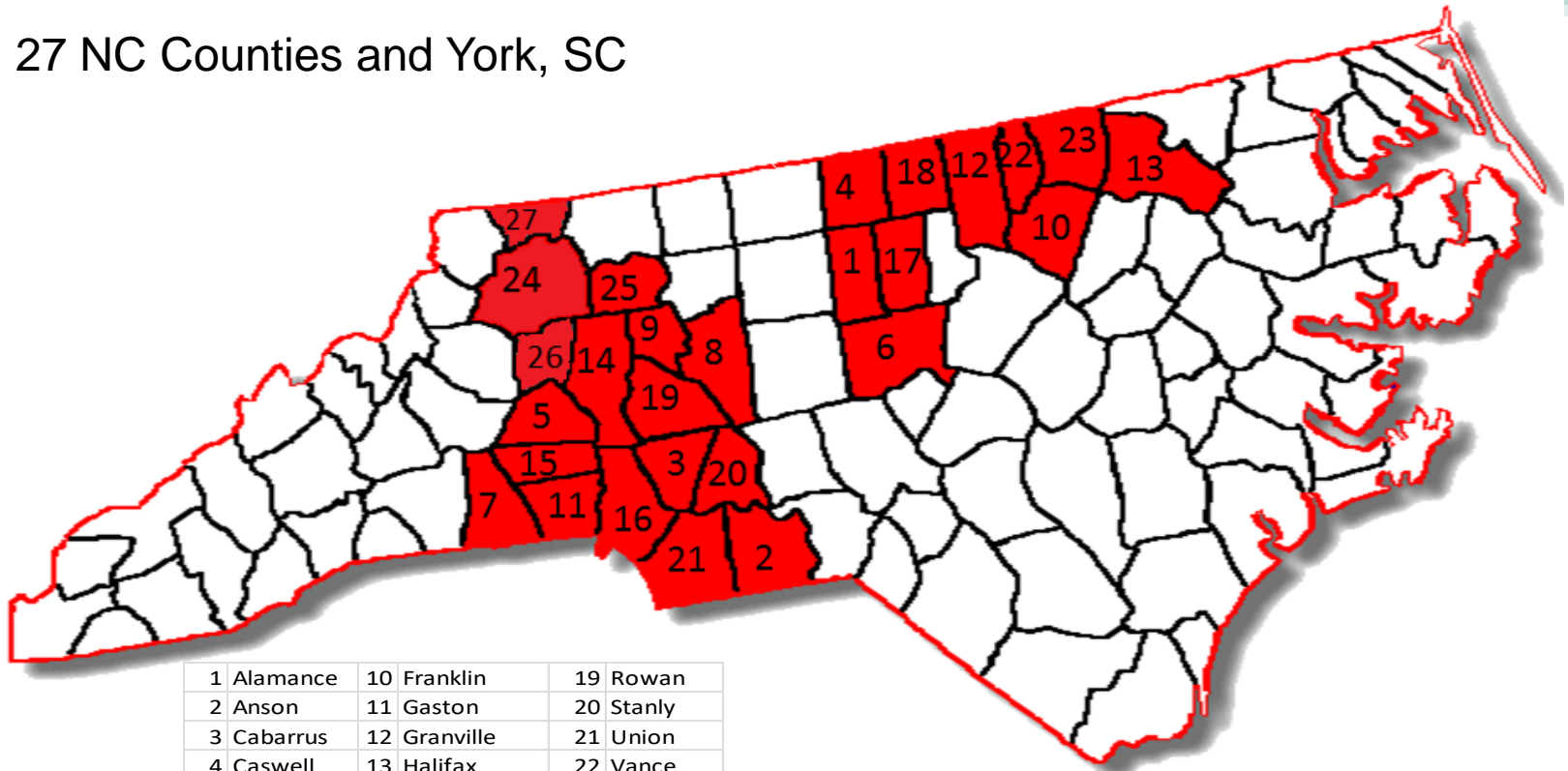
Financial Literacy

Free Tax Preparation
Asset Building



Our Footprint

Serving 27 NC Counties and York, SC



1 Alamance	10 Franklin	19 Rowan
2 Anson	11 Gaston	20 Stanly
3 Cabarrus	12 Granville	21 Union
4 Caswell	13 Halifax	22 Vance
5 Catawba	14 Iredel	23 Warren
6 Chatham	15 Lincoln	24 Wilkes
7 Cleveland	16 Mecklenburg	25 Yadkin
8 Davidson	17 Orange	26 Alexander
9 Davie	18 Person	27 Alleghany

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HOMELESSNESS IN NC



Homeless to Housing = Housing First

Programs:

- Rapid Re-Housing
- Permanent Supportive Housing
- Supportive Services for Veteran Families (SSVF)

Populations Served:

- Veterans
- Persons with disabilities
- Families and Individuals
- Persons experiencing domestic violence
- Persons with HIV/AIDS



How We Determine Who We Work With:

- Rapid Re-Housing and Permanent Supportive Housing Programs: receive all referrals through coordinated entry system
- SSVF: receive referrals through coordinated entry system, NC Serves, VA, walk-ins, other community partners
- Our practice is to **not** turn anyone away at our office
- Intake department screens all Veterans that present at our office or call our intake number for SSVF---if non-Veteran, refer to coordinated entry
- Everyone is given resources regardless of eligibility



Barriers Our Customers Face:



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Working with High Barrier Customers:

- We work with the hardest to serve because it is our mission
- We work with over 300 property providers throughout the 27 counties that our agency serves
- Ensure that the populations that we are housing aren't concentrated in one area
- May take longer to house, however, our customers have a good opportunity to be properly integrated into their communities
- With SSVF we are able to utilize shared living for those with high barriers

What does success look like?



Community Link Data:

- SSVF Numbers (FY 16)
 - Total Served: 296 (RRH-157, HP-139)
 - Total Housed: 113 (RRH-84, HP-29)
 - Total Assisted with Staying in Unit: 76
 - Total HUD-VASH Served: 59
- Total Agency Numbers (Homeless to Housing Programs)
 - Total Number of Cases Served: 882
 - Total Number of Individuals Served: 1804



Questions

Thank you!

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