



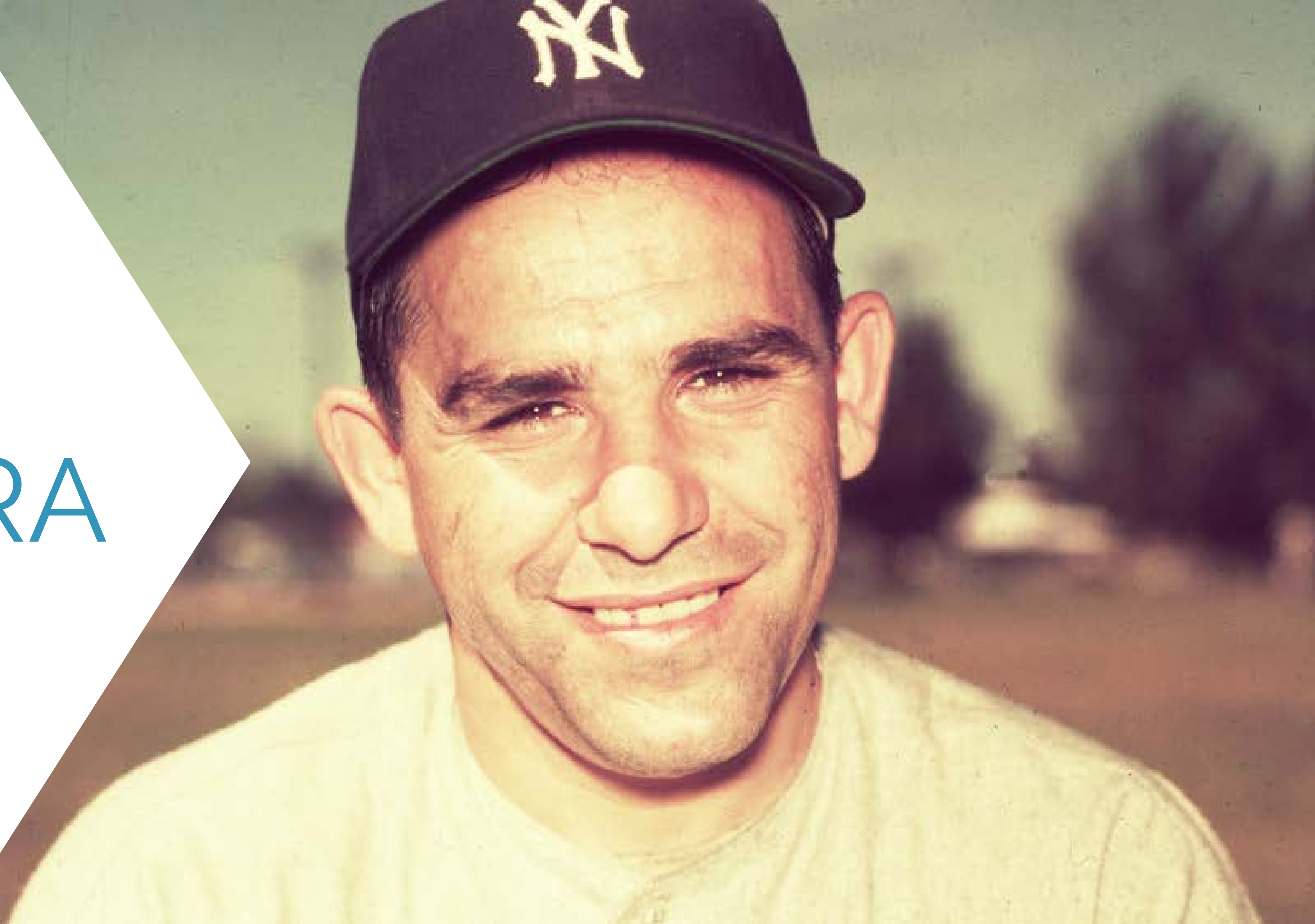
# DRIVING WITH DATA

A LOOK AT CHARLOTTE-  
MECKLENBURG'S EFFORTS TO  
END & PREVENT HOMELESSNESS

Courtney Morton  
Mecklenburg County Community Support Services



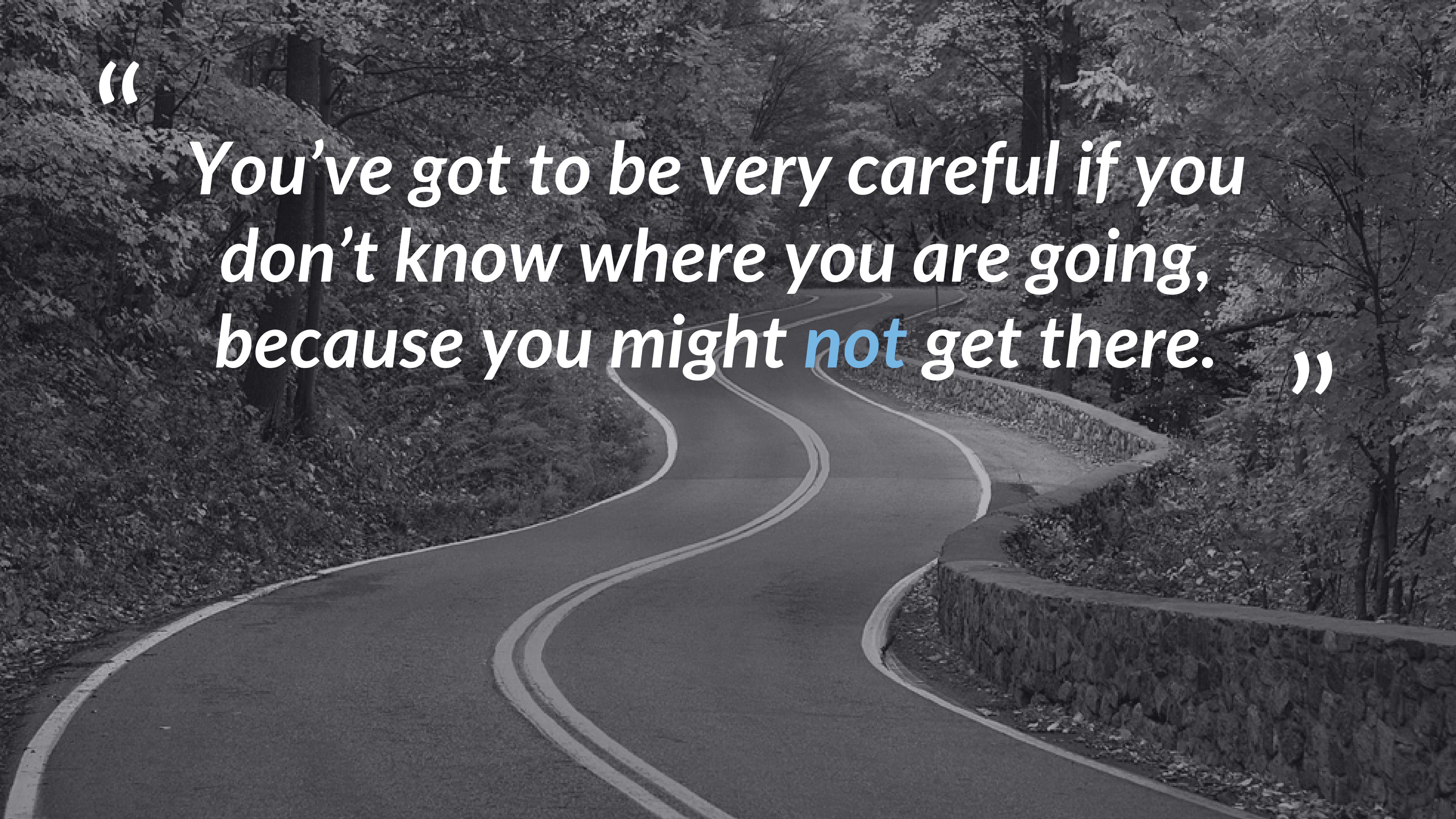
YOGI  
BERRA



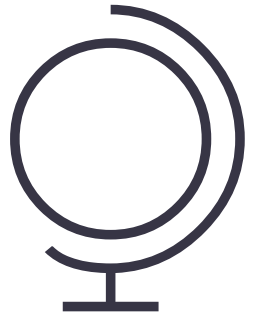
“

*You've got to be very careful if you don't know where you are going, because you might **not** get there.*

”



# AGENDA



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**CONTEXT**



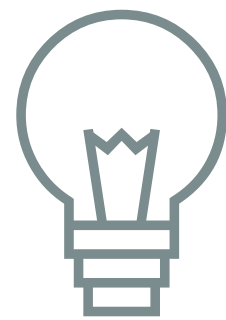
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**MEASURING PROGRESS**



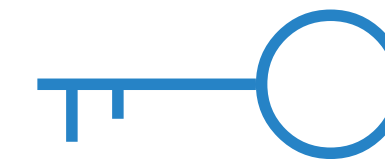
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**DATA &  
MEANING**



---

**IMPLICATIONS**



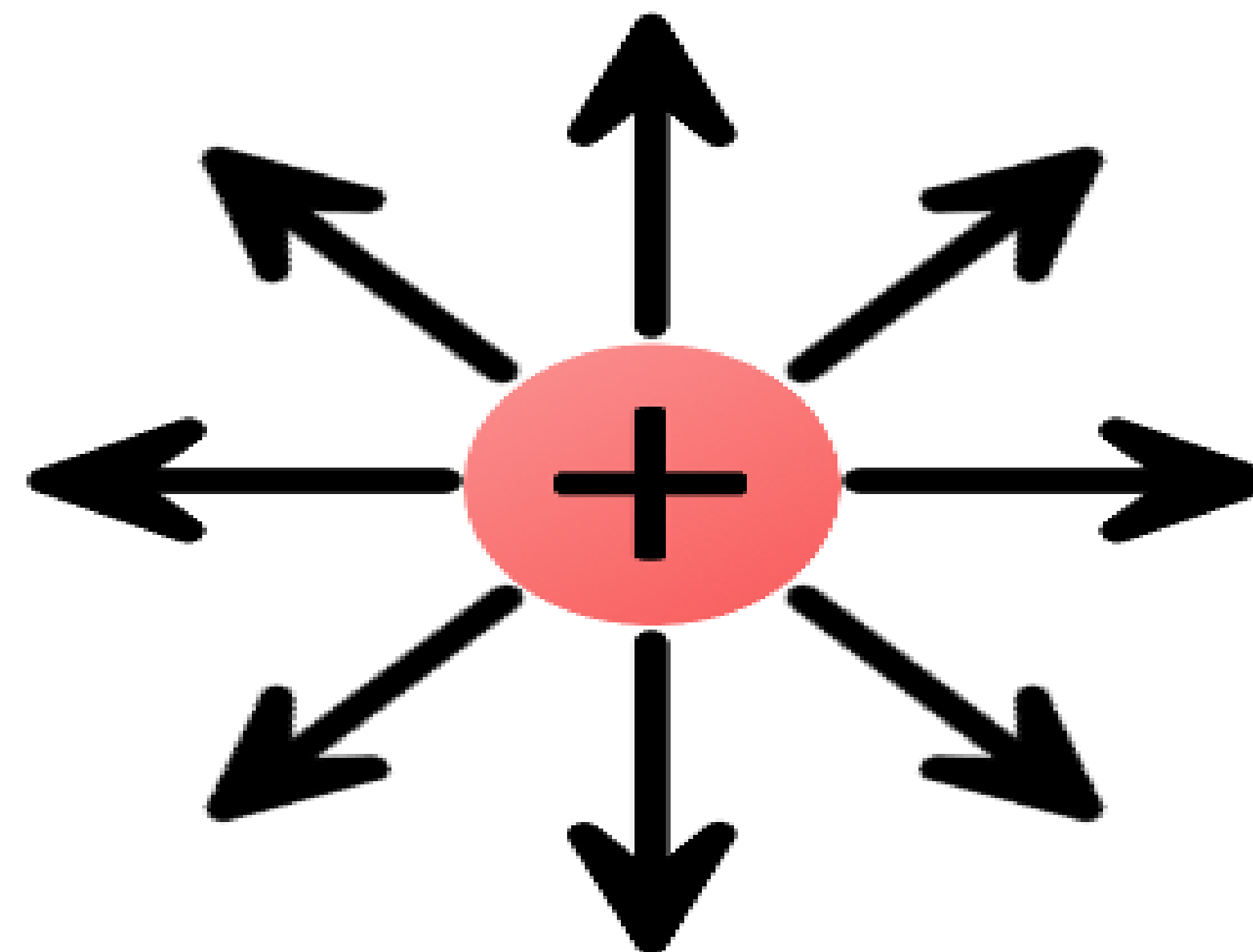
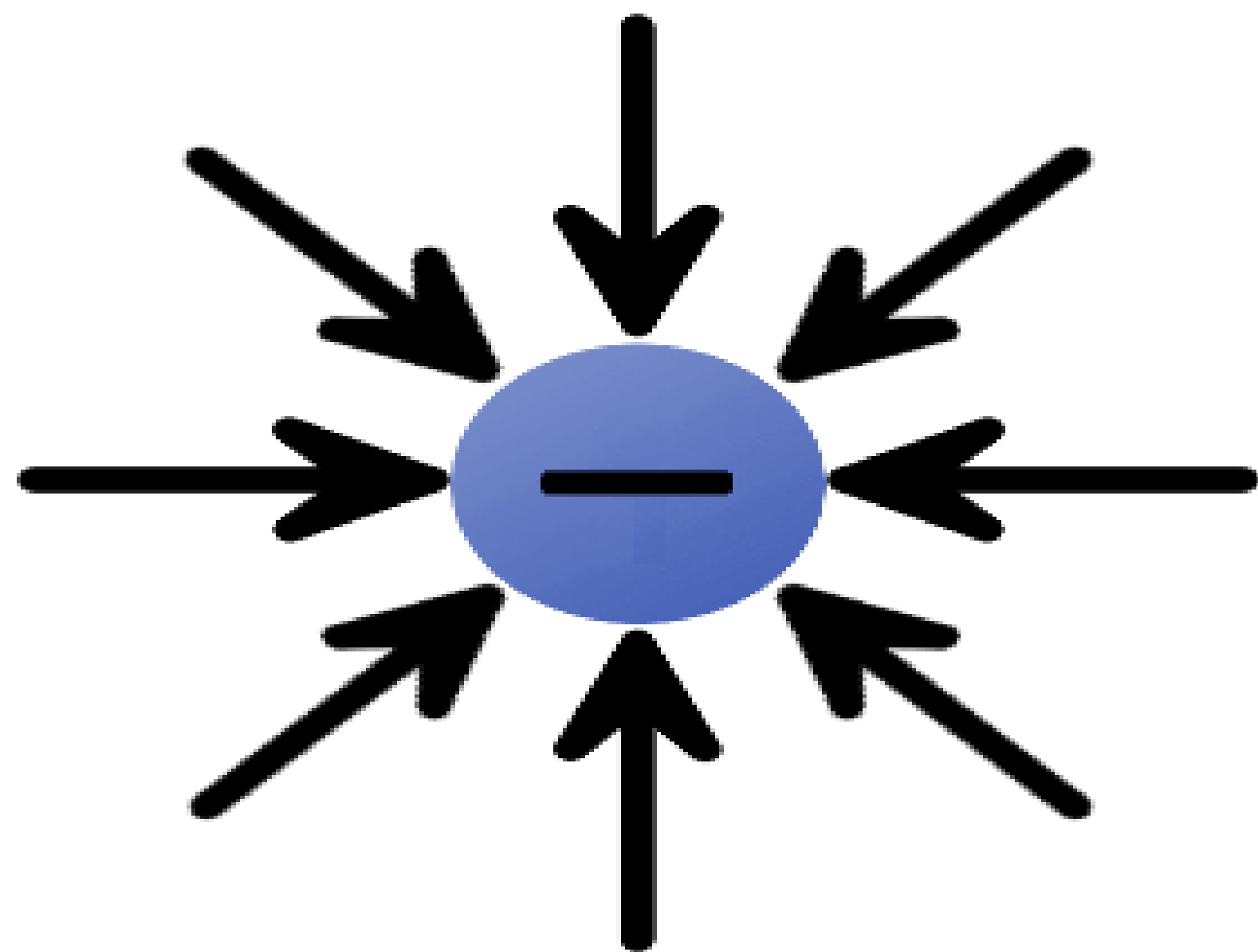
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**NEXT STEPS**



CONTEXT

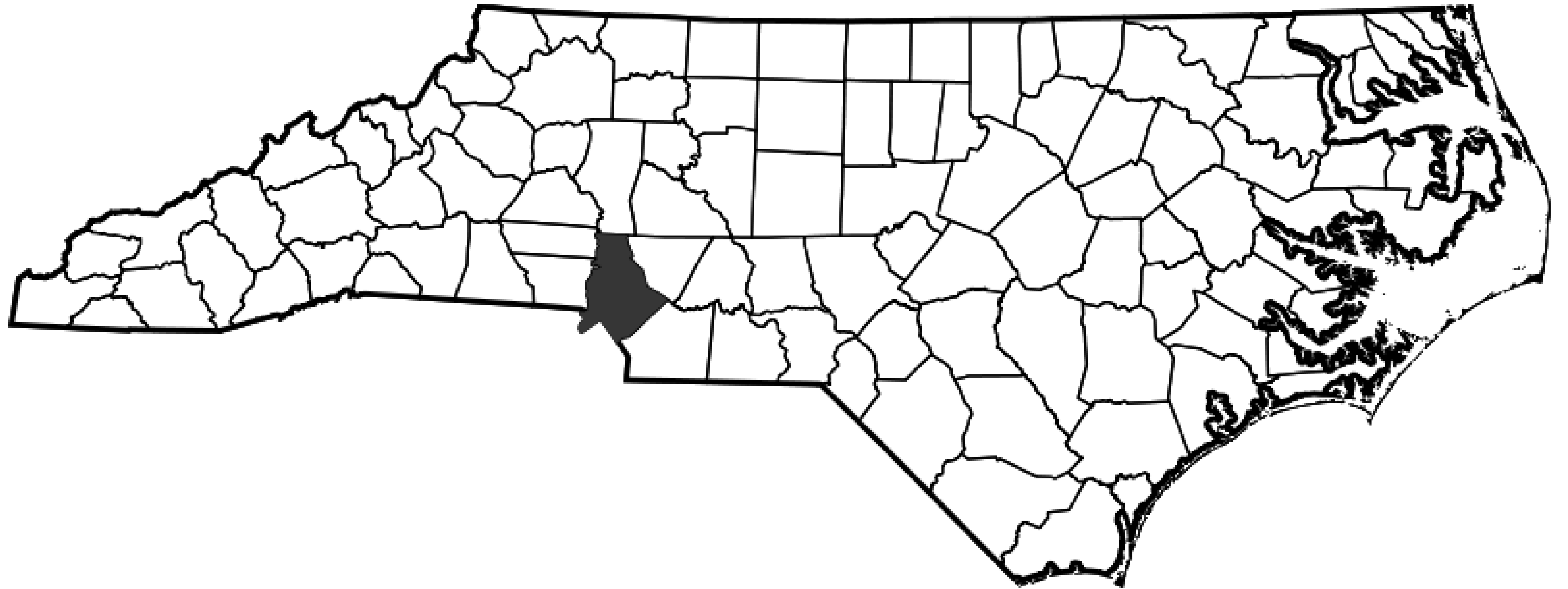




Data **In** & Data **Out**

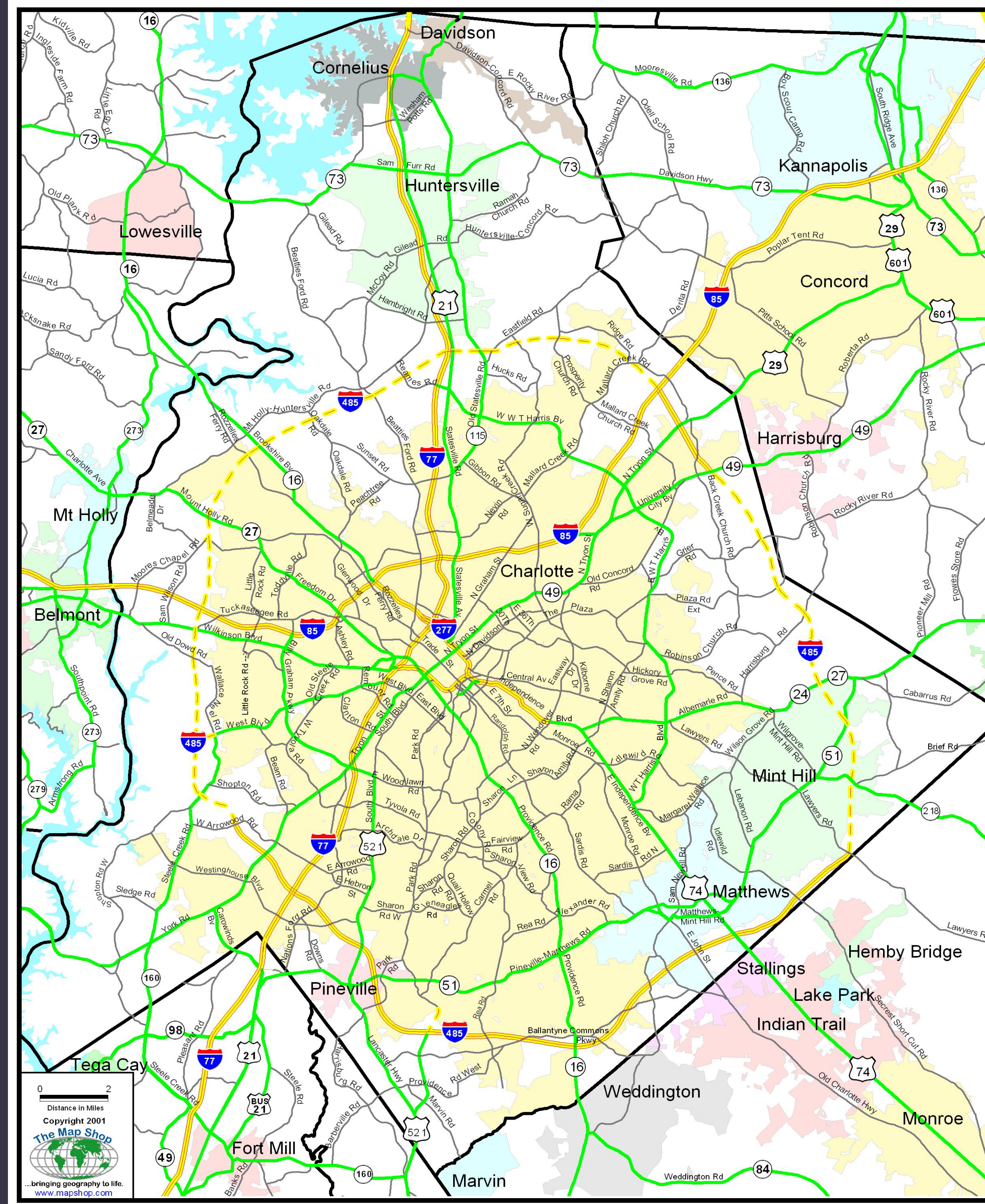


# MECKLENBURG COUNTY





# MECKLENBURG COUNTY





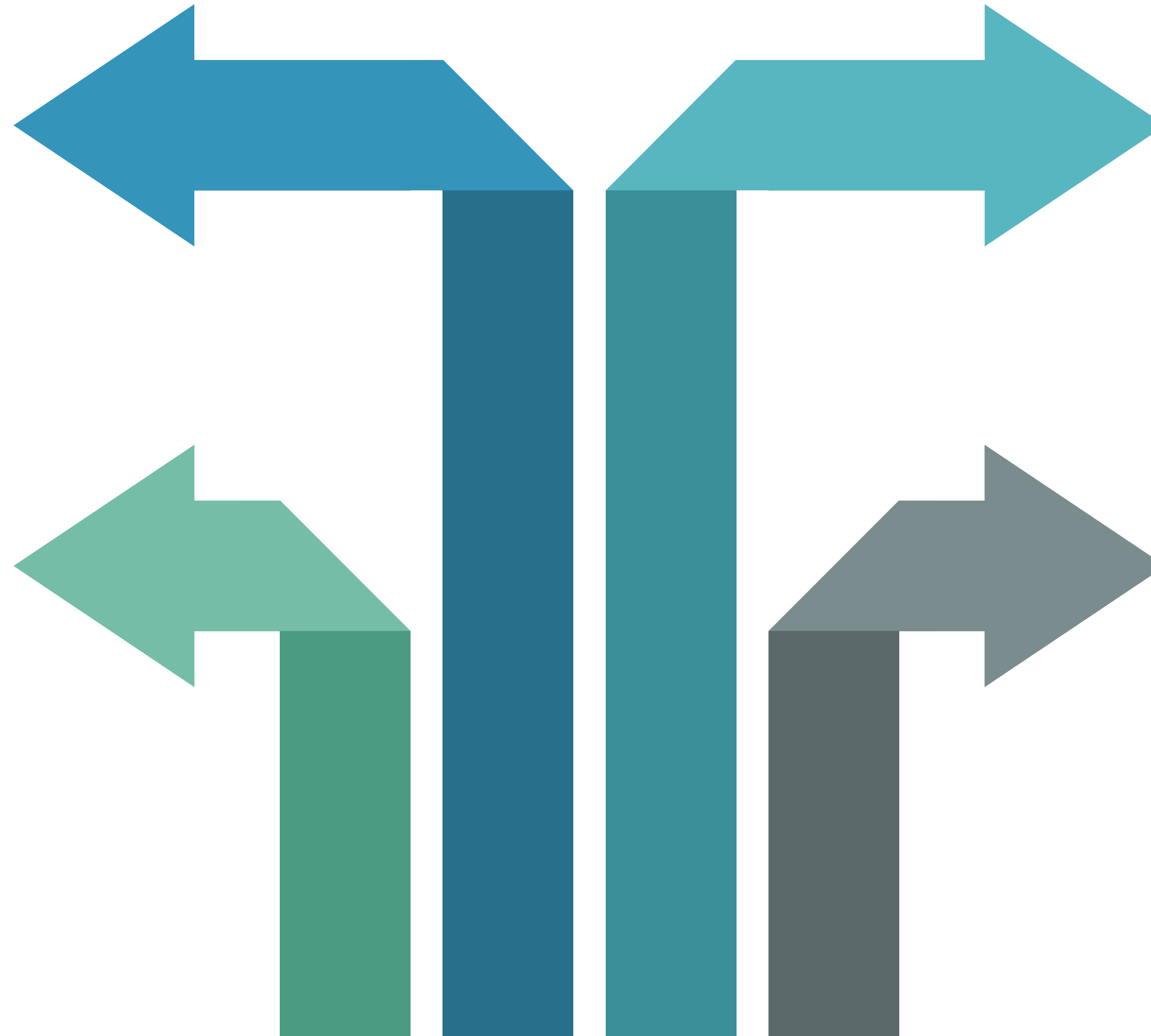
# ENDING & PREVENTING HOMELESSNESS

END CHRONIC  
HOMELESSNESS

END VETERAN  
HOMELESSNESS

END FAMILY  
HOMELESSNESS

END YOUTH  
HOMELESSNESS



# COORDINATED ENTRY





# ENDING & PREVENTING HOMELESSNESS

Emergency Shelter

Transitional Housing

Rapid Re-housing

Other Permanent Housing

Permanent Supportive Housing



# MEASURING PROGRESS





**POINT-IN-TIME  
COUNT**

**HOUSING INVENTORY  
COUNT**

**HMIS**

# FOUR PROGRESS MEASURES



**01**

NEED &  
SUPPLY



**02**

NEW  
ENTRIES



**03**

LENGTH  
OF TIME



**04**

EXITS TO  
HOUSING



# DATA & MEANING

# MEASURE 1

## Need & Supply





# MEASURE 1

## Need & Supply

**1,476**  
people

**1,389**  
Beds to  
shelter  
people

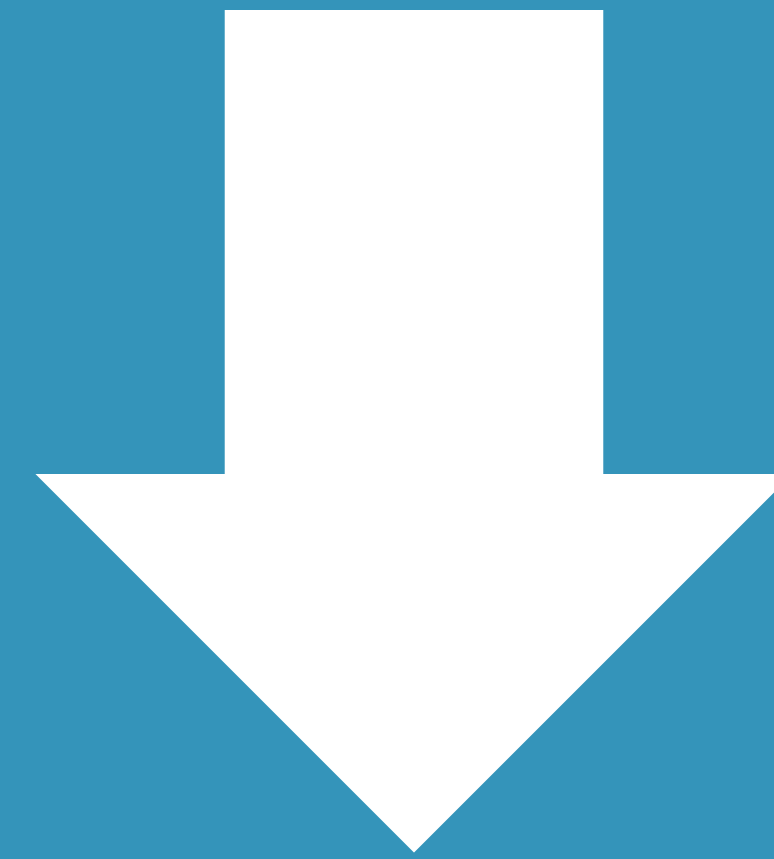
**2,595**  
Beds to  
house  
people

# MEASURE 1

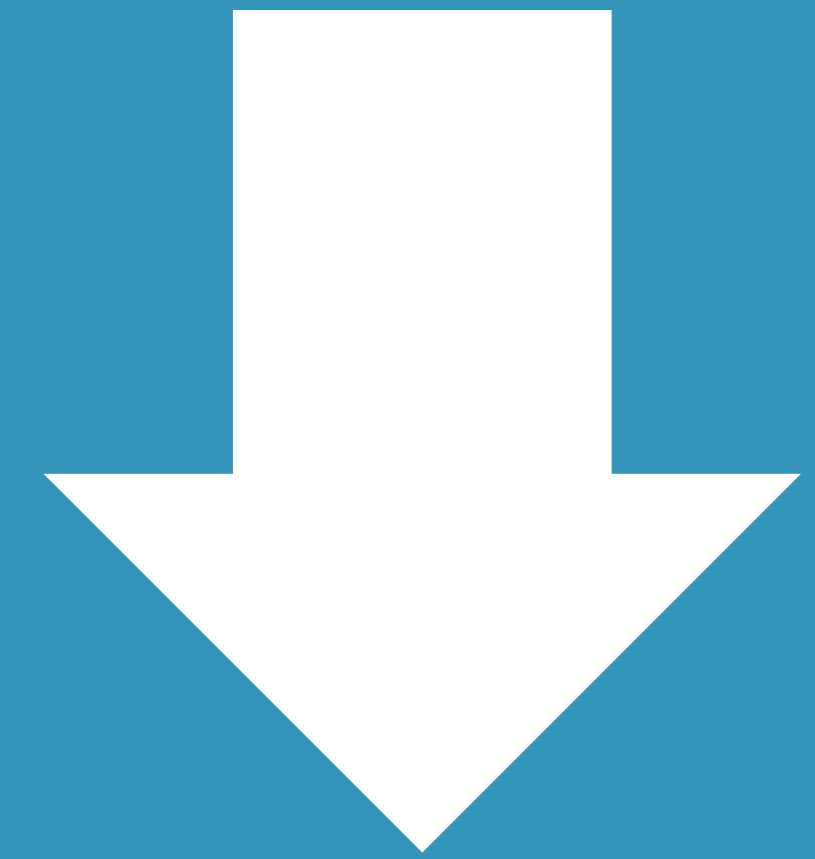
## Need & Supply

**1,476**

people



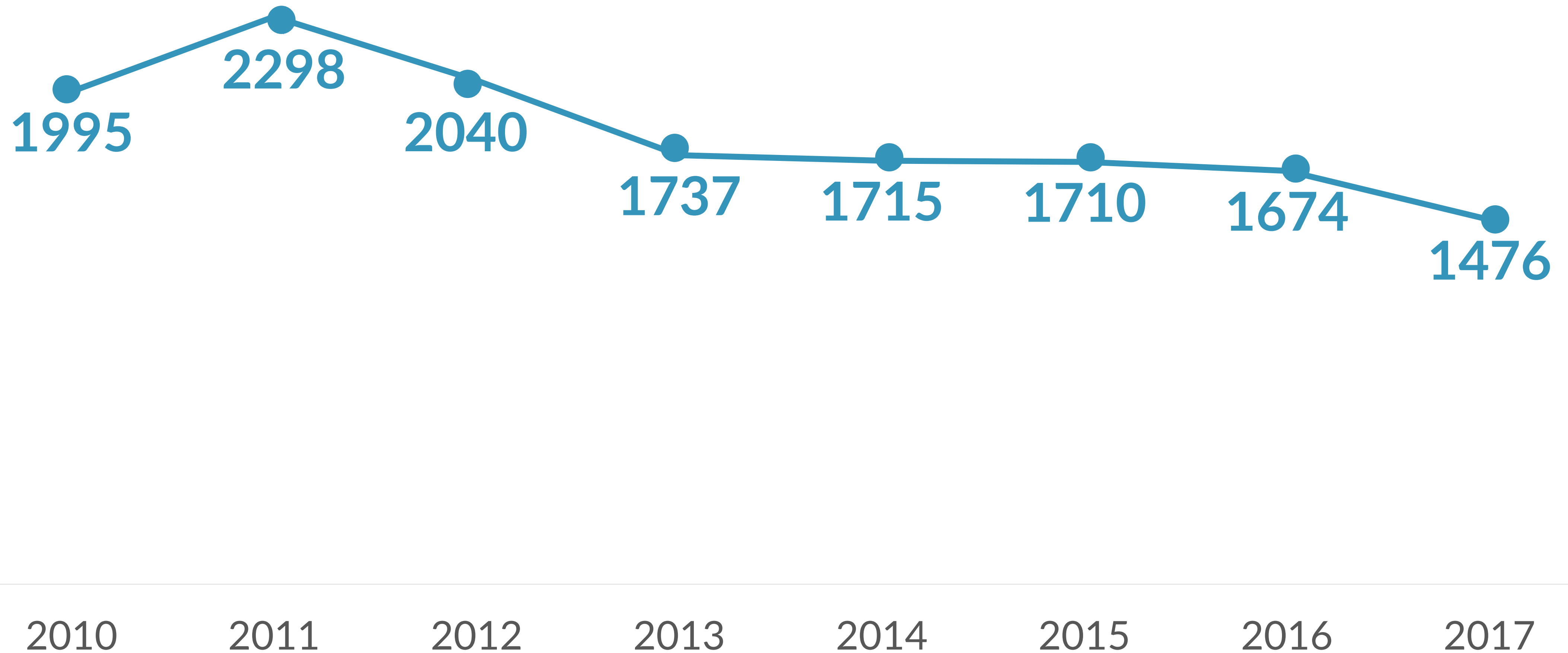
**12%**  
since 2016



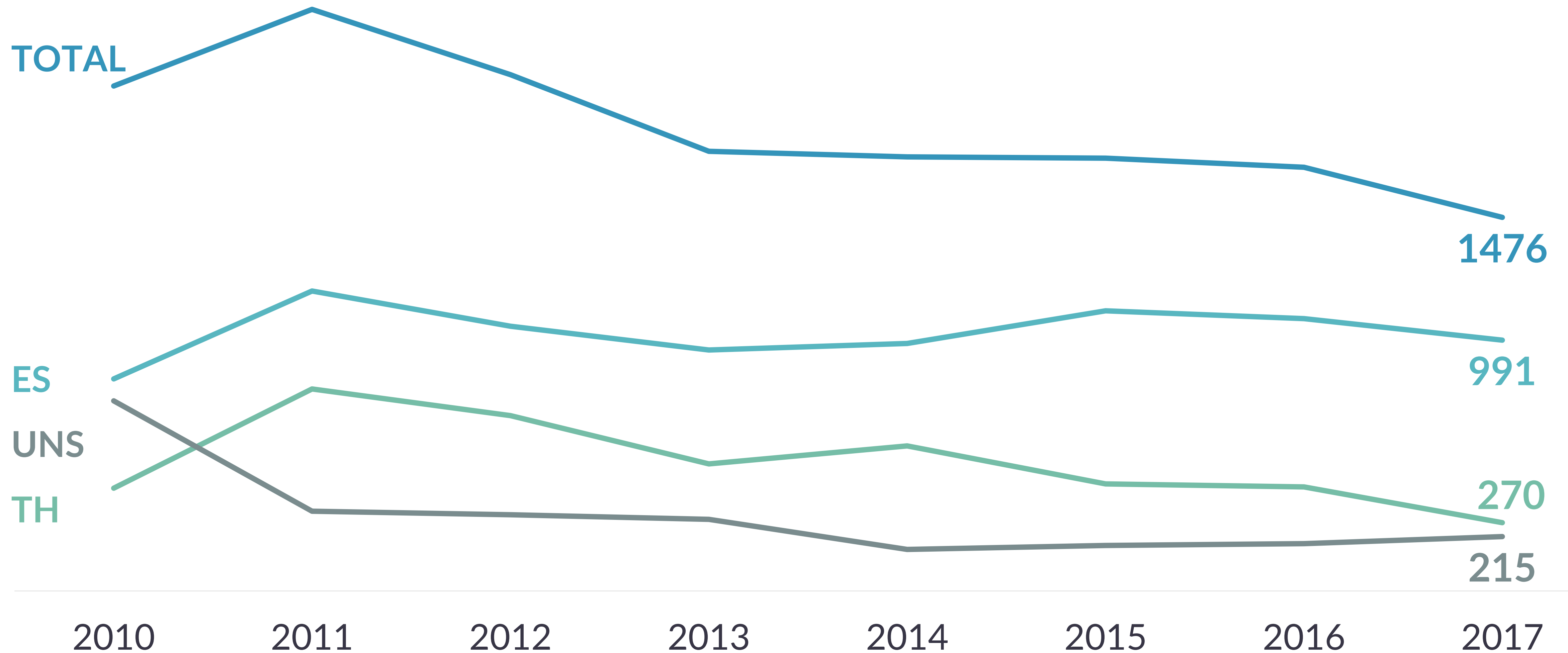
**26%**  
since 2010



Overall homelessness **decreased 26%** from 2010 to 2017.

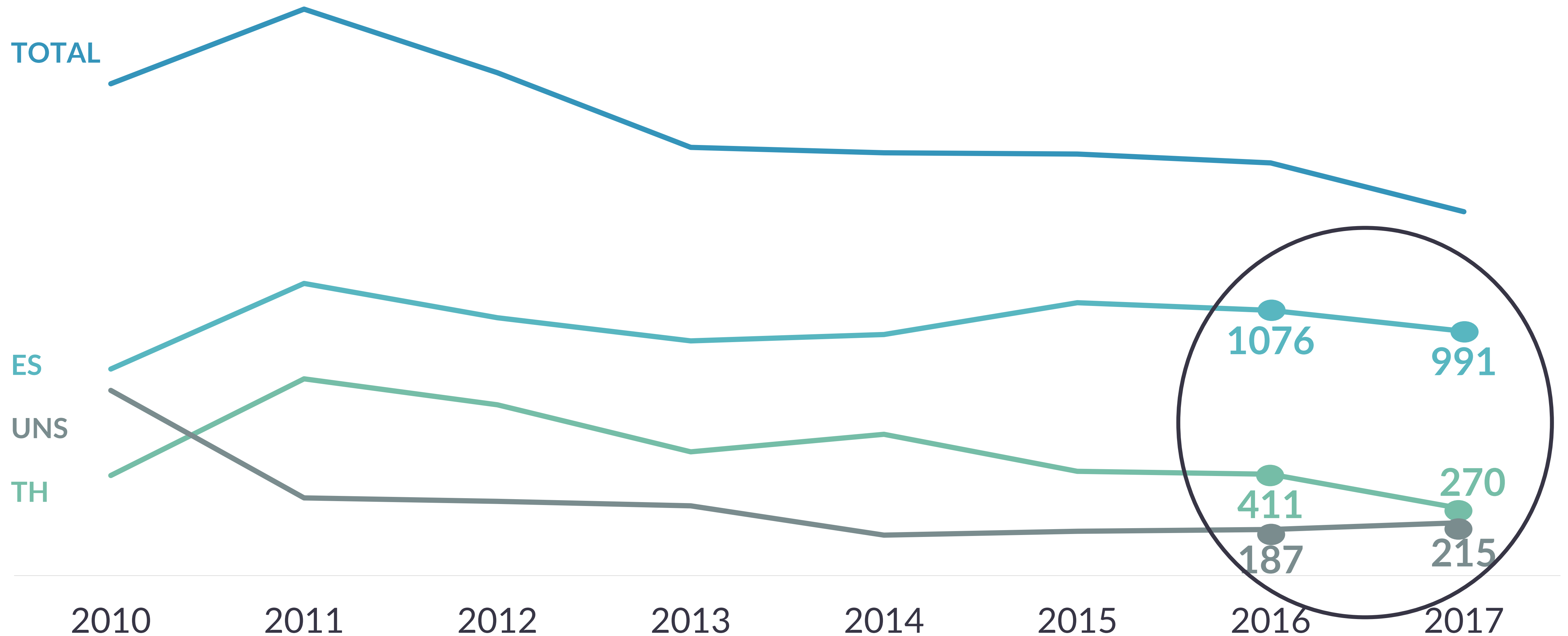


The decrease in overall homelessness is impacted by the **change in capacity**.





The decrease in overall homelessness is impacted by the **change in capacity**.



# MEASURE 1

## Need & Supply

**1,389**  
Beds to  
shelter people



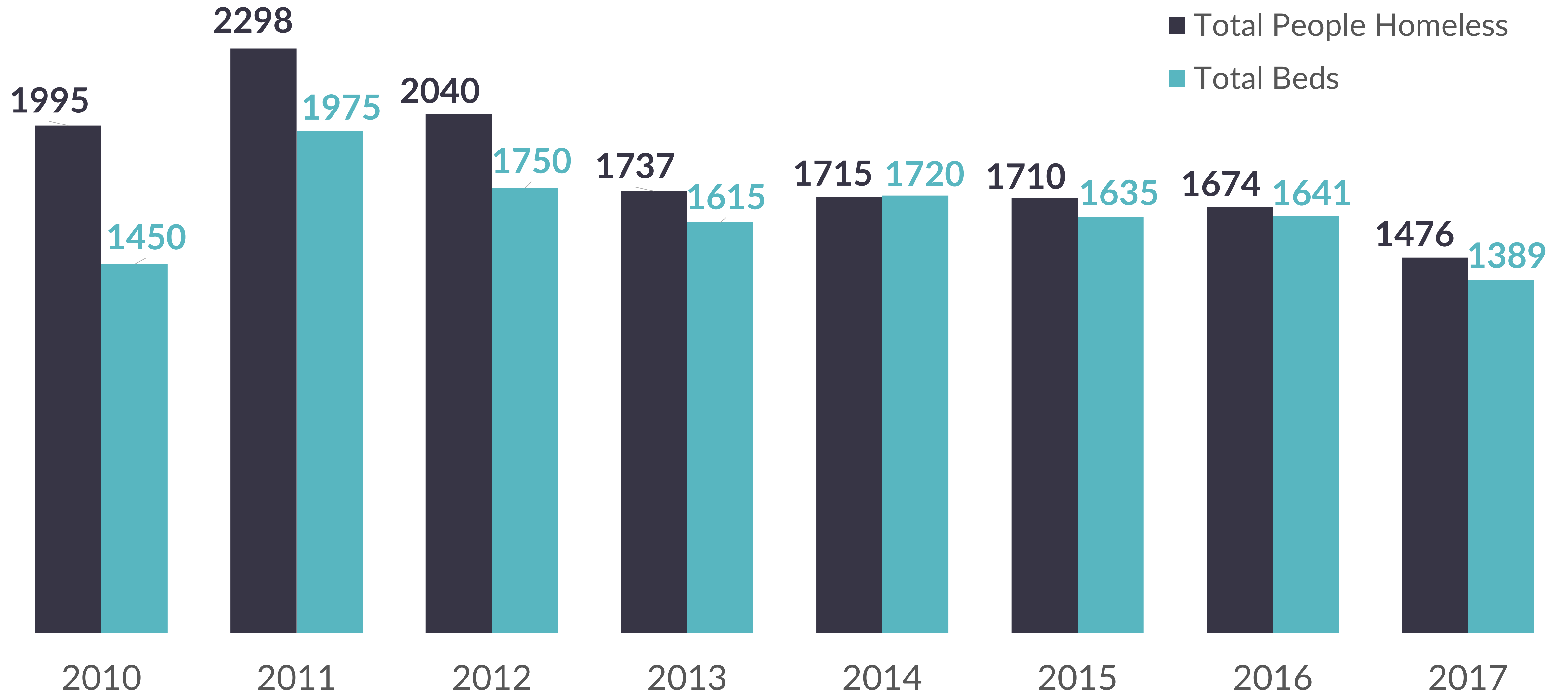
**15%**  
since 2016



**4%**  
since 2010



# The need outweighs supply, but the gap is **closing**.



# MEASURE 1

## Need & Supply

2,595

Beds to  
house people



16%

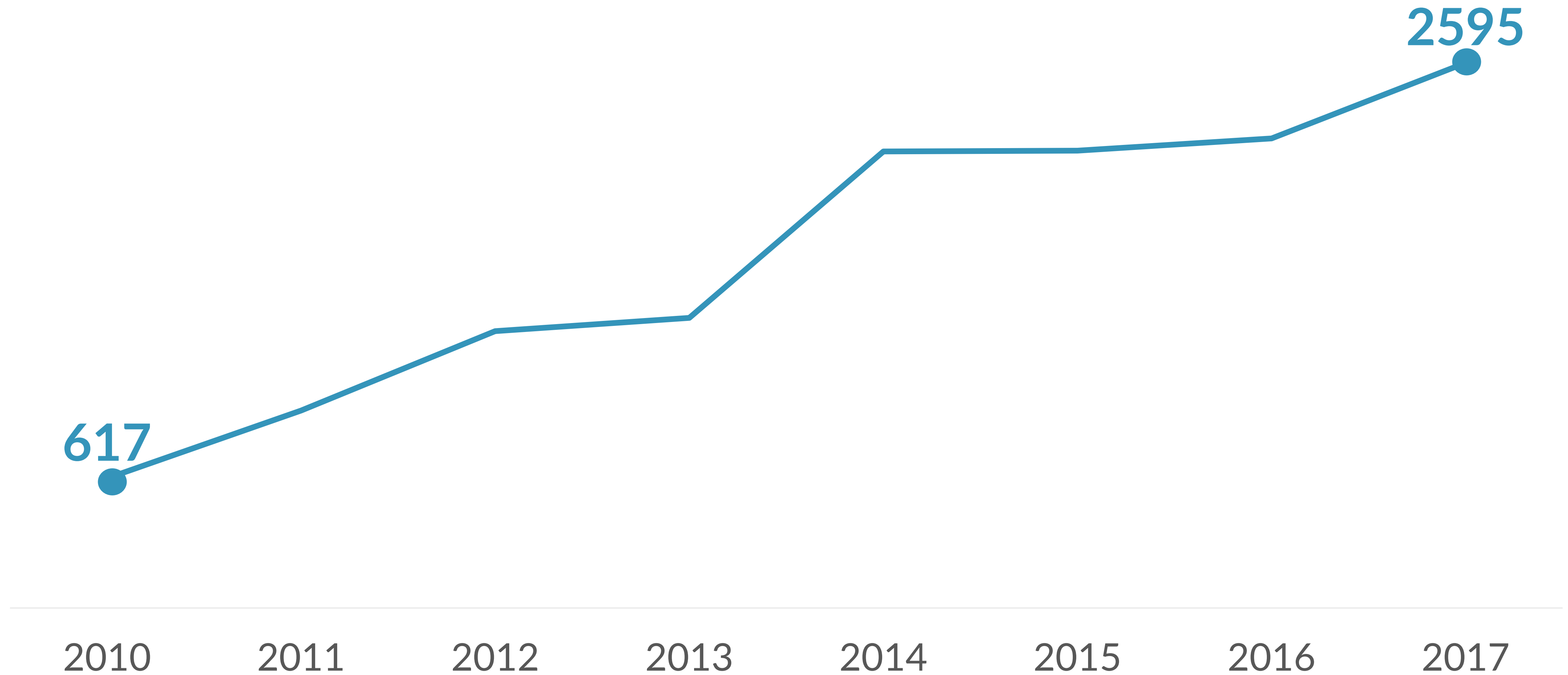
since 2016



321%

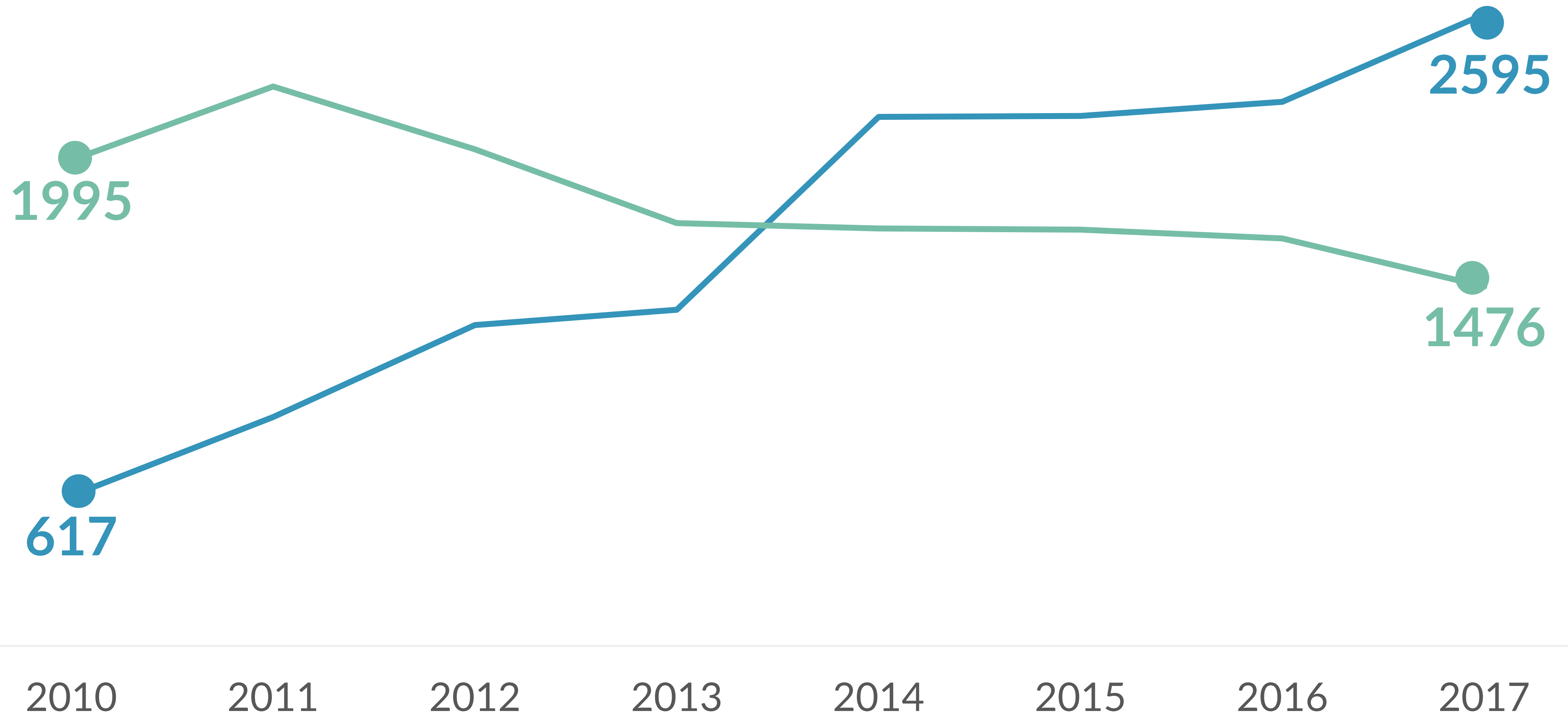
since 2010

Permanent housing beds **increased 321%** since 2010.





Overall homelessness decreased 26% as permanent housing beds **increased 321%**.



# MEASURE 2

## New Entries



# MEASURE 2

New Entries

4,081

ES + TH



2%

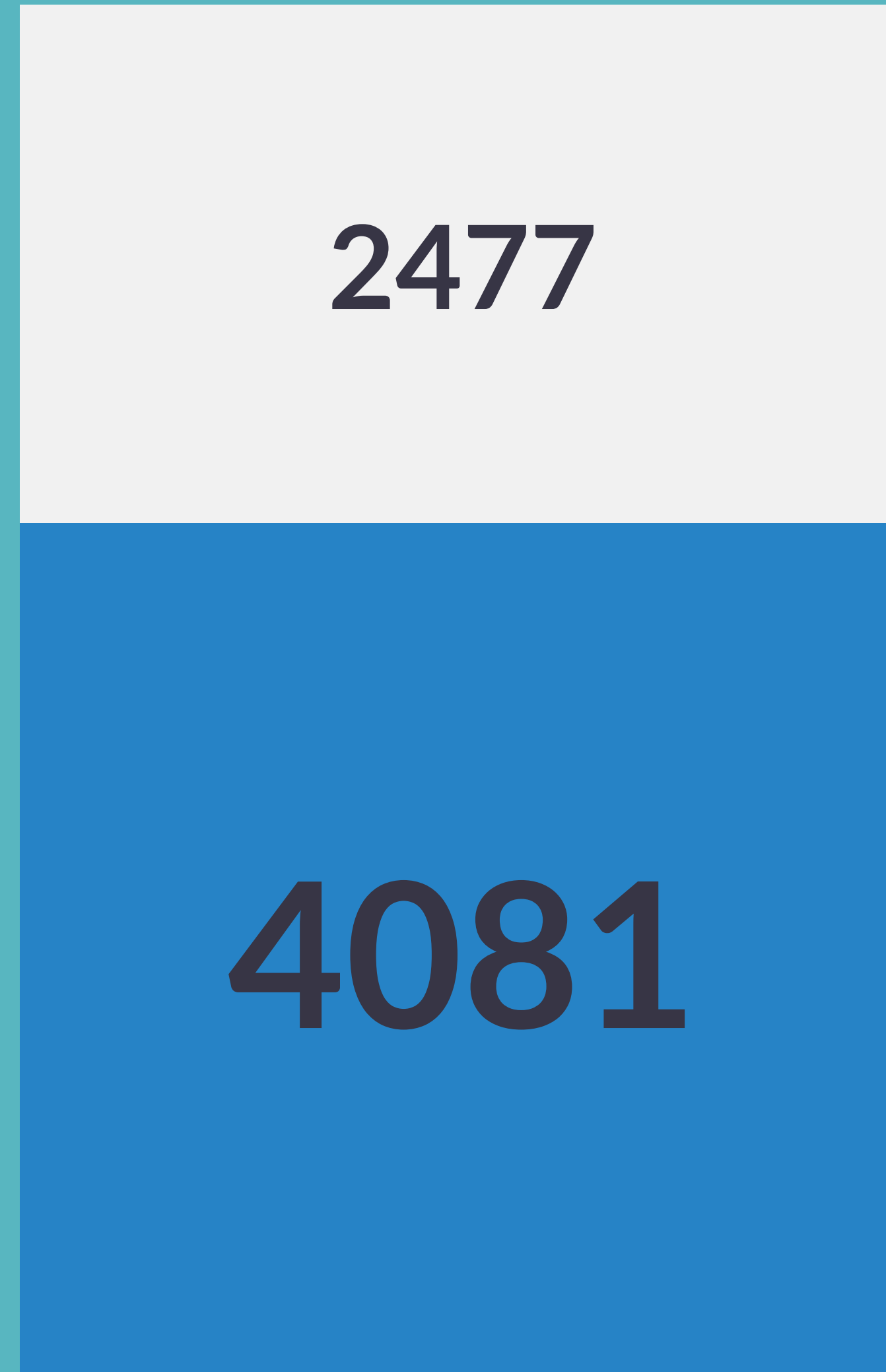
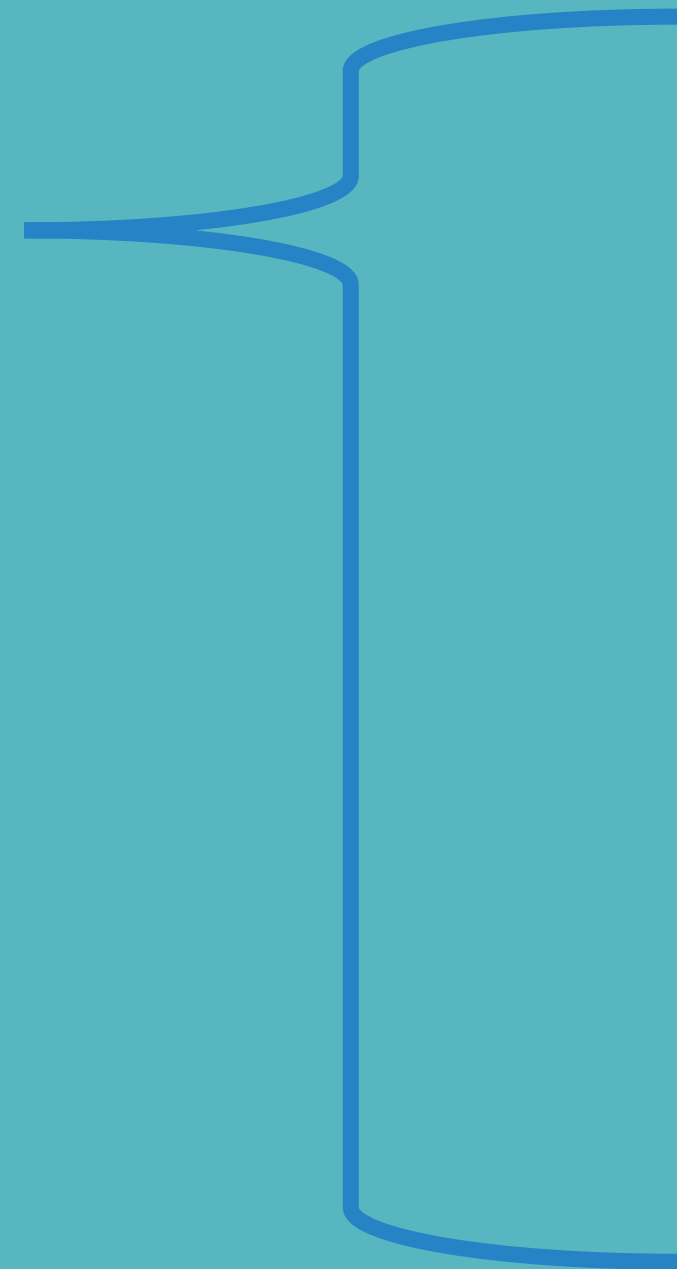
since previous  
year



# MEASURE 2

## New Entries

**62%**  
entered  
homelessness  
for the  
**first time.**



# MEASURE 3

## Length of Time



# MEASURE 3

## Length of Time



**74**  
days

**EMERGENCY SHELTER**



**113**  
days

**EMERGENCY SHELTER  
& TRANSITIONAL HOUSING**



# MEASURE 4

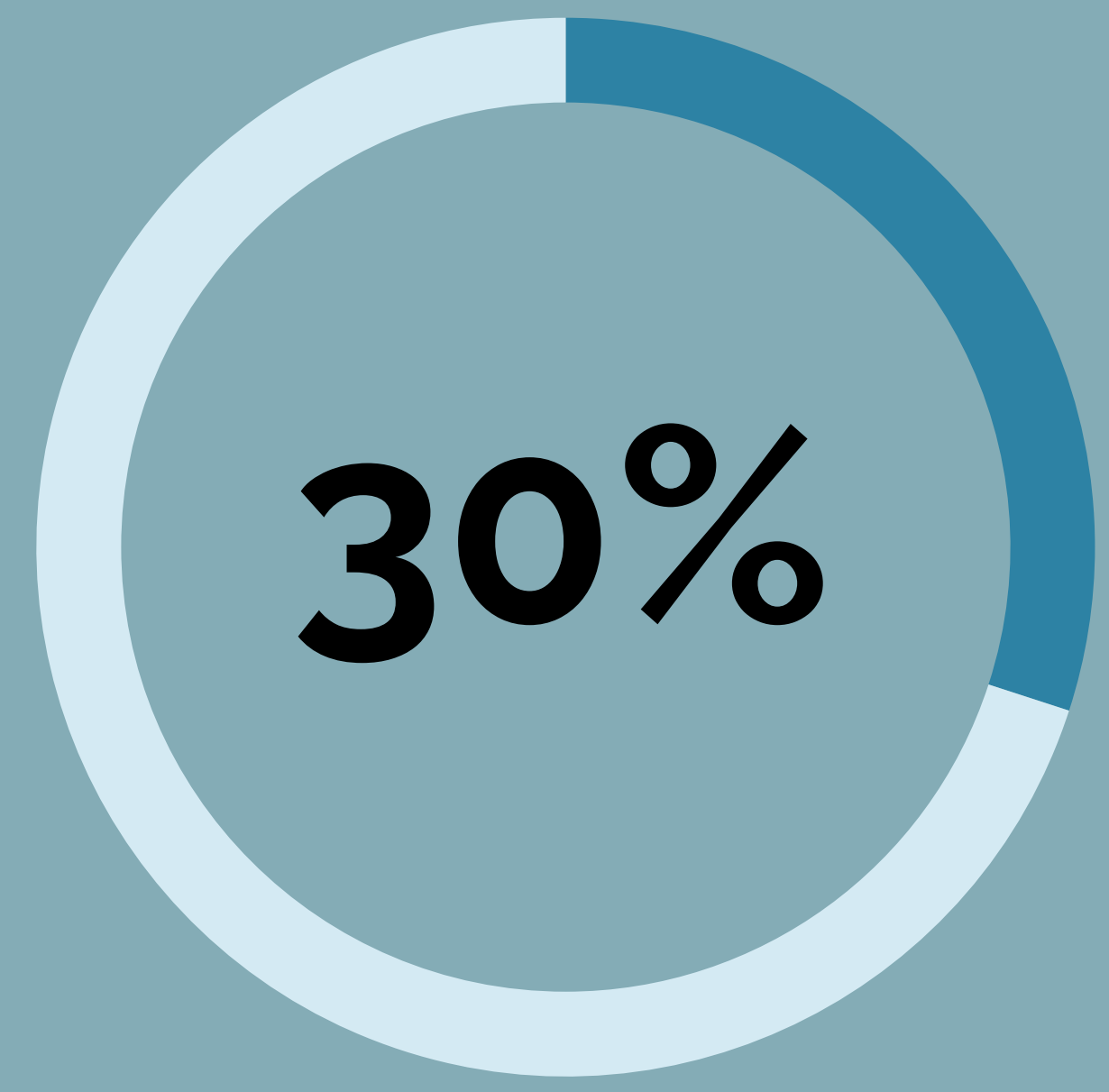
## Exits to Housing



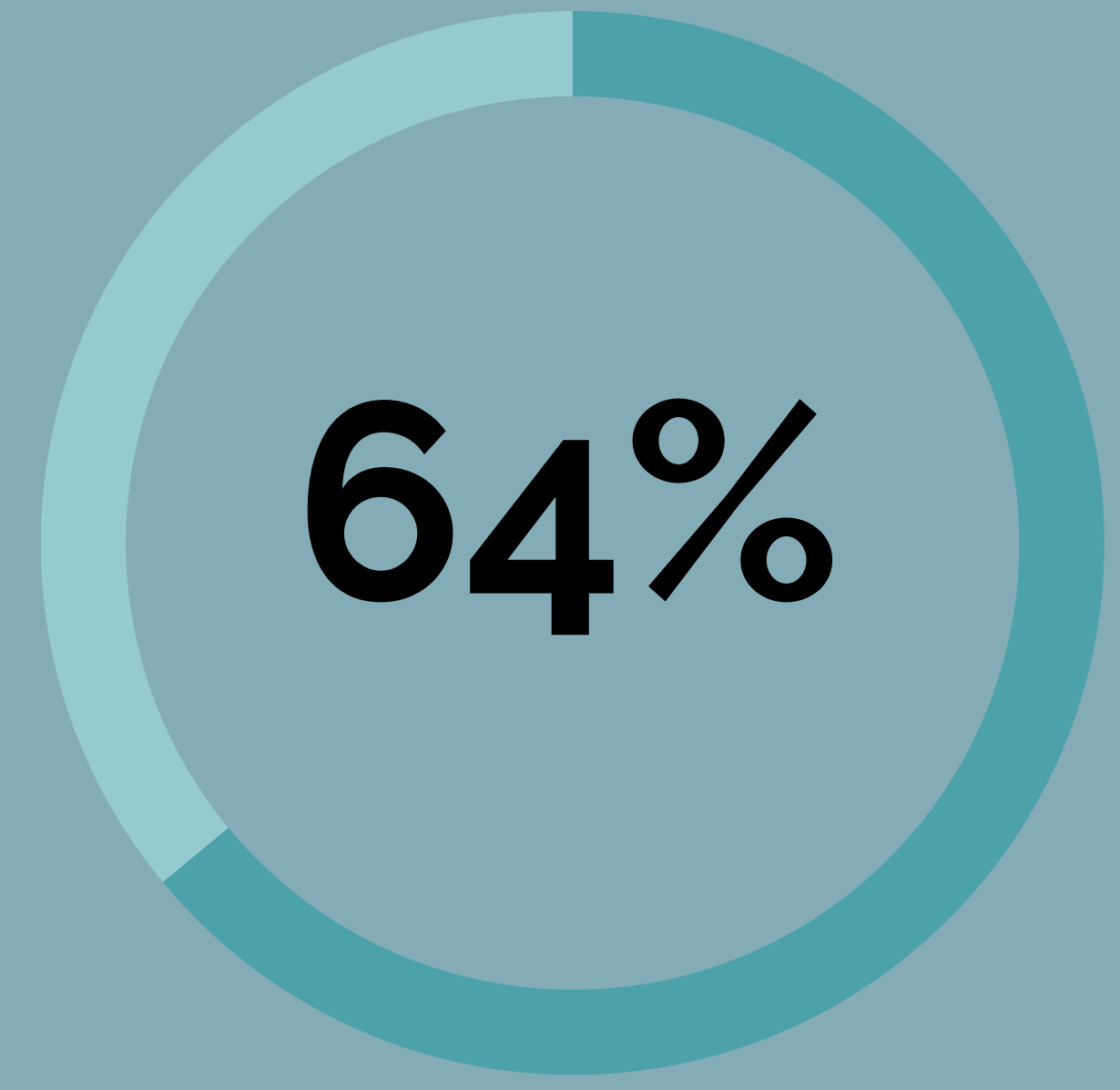
# MEASURE 4

## Exits to Housing

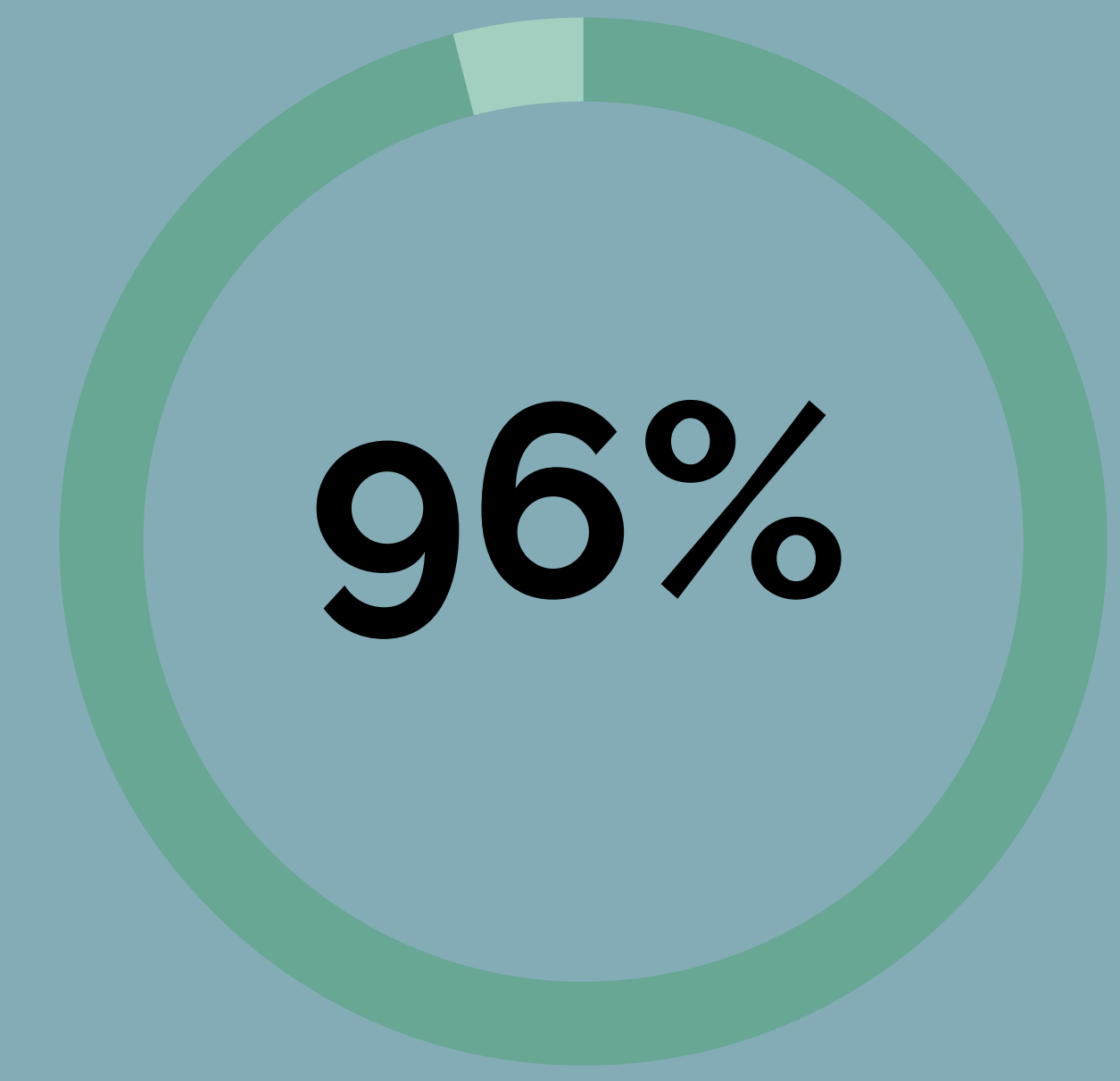
FROM ES, TH & RRH



FROM OUTREACH



FROM PSH



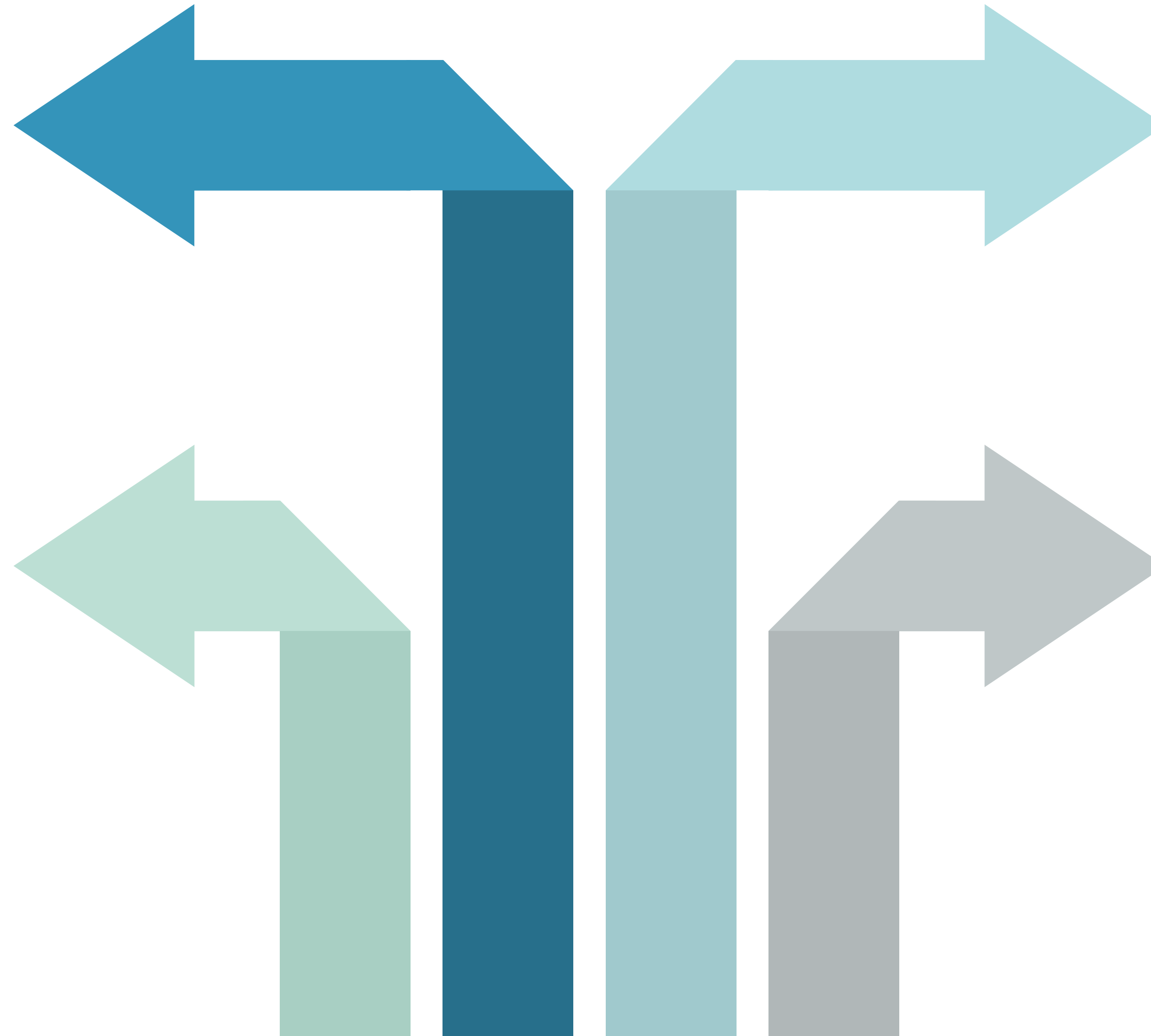
# ENDING & PREVENTING HOMELESSNESS

END CHRONIC  
HOMELESSNESS

END VETERAN  
HOMELESSNESS

END FAMILY  
HOMELESSNESS

END YOUTH  
HOMELESSNESS



# ENDING CHRONIC HOMELESSNESS



58%

progress



483

people  
housed



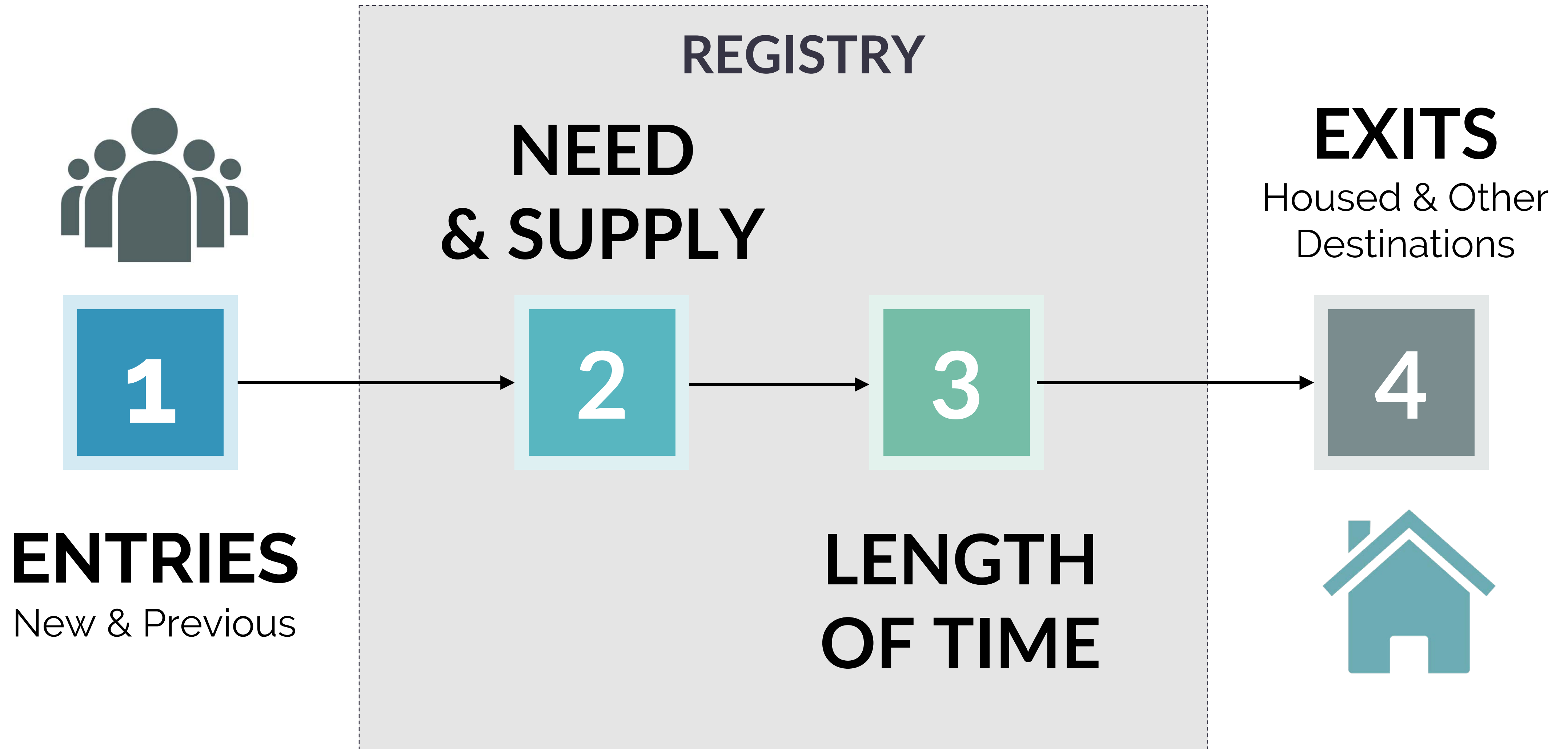
346

people left  
to house



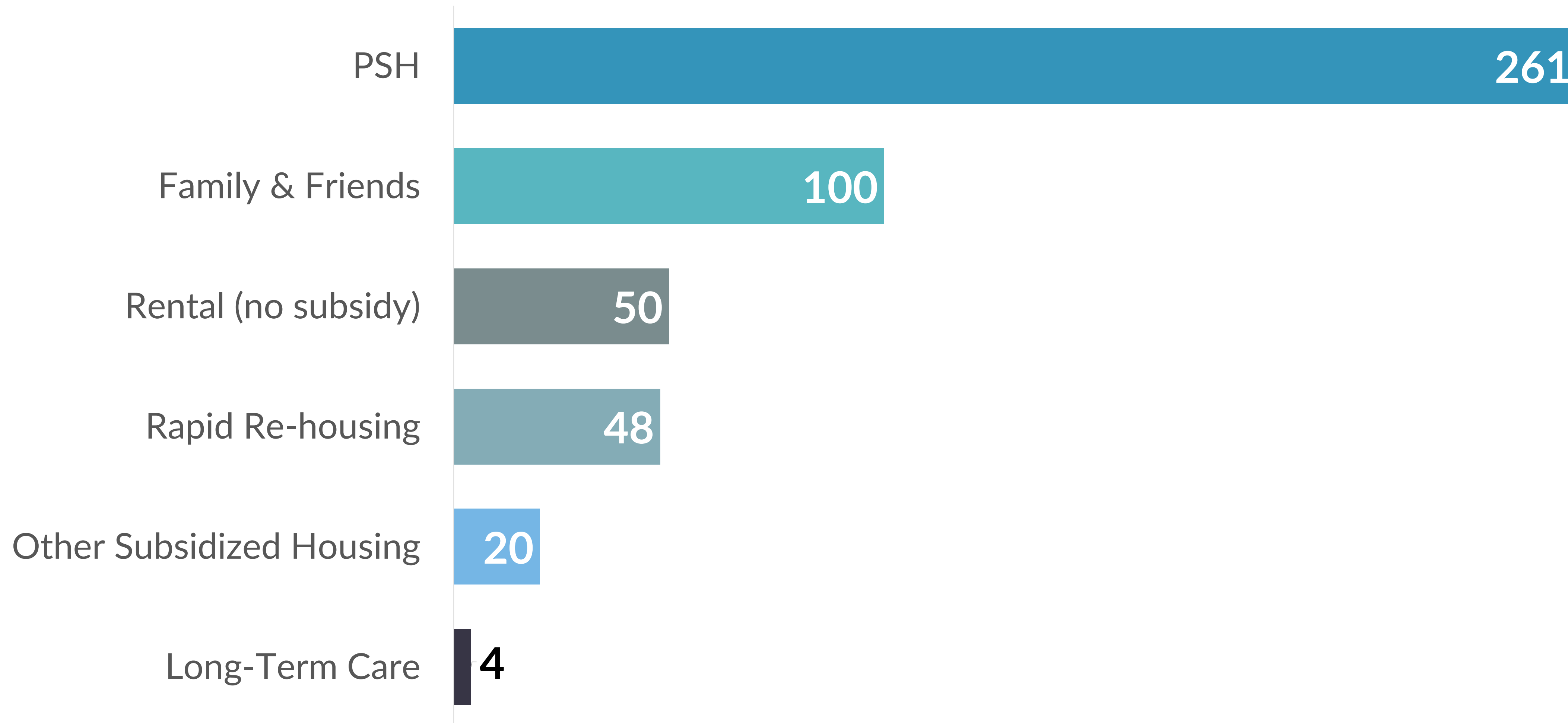
# ENDING CHRONIC HOMELESSNESS

## Using Progress Measures



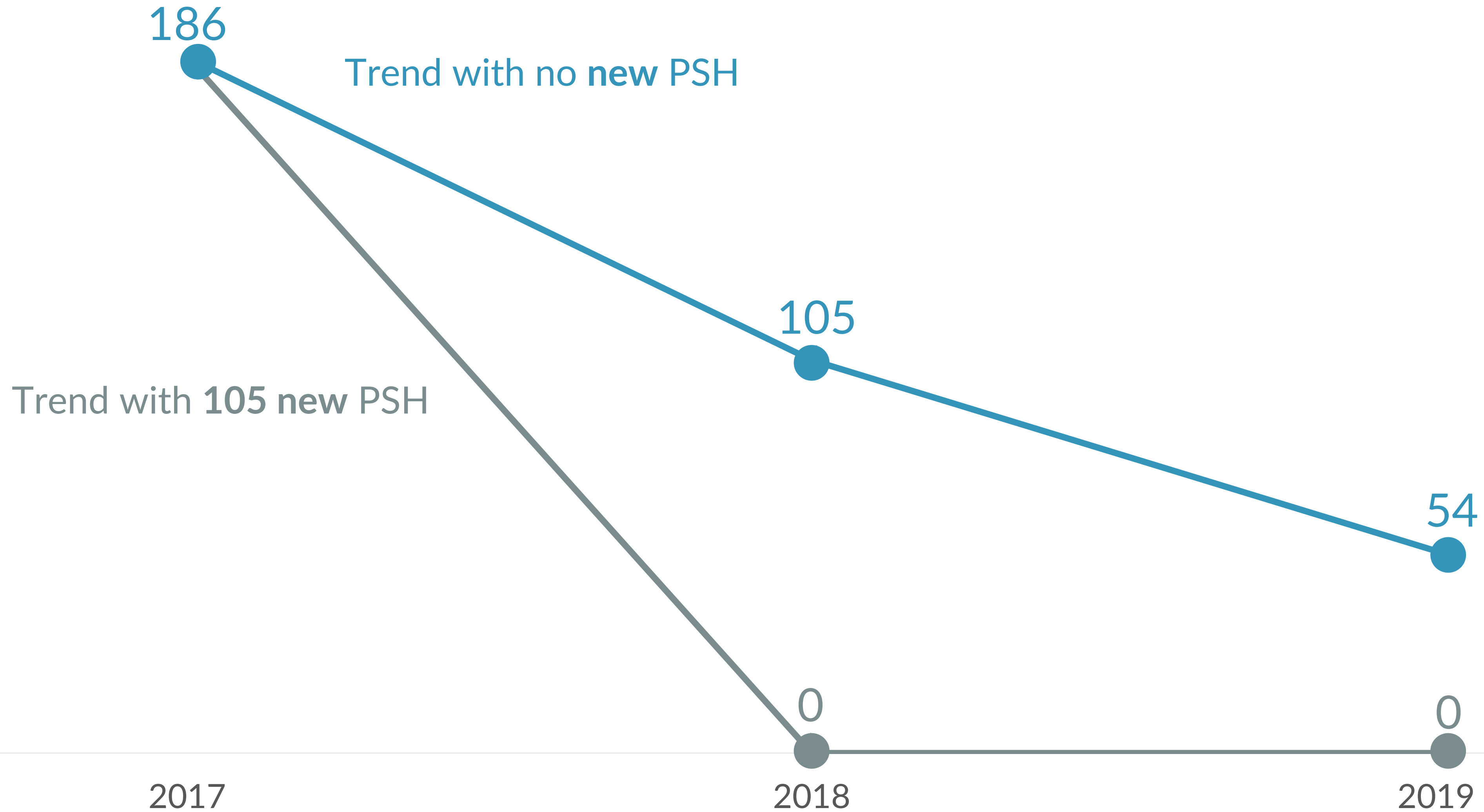
# ENDING CHRONIC HOMELESSNESS

## Using Progress Measures



# ENDING CHRONIC HOMELESSNESS

## Using Progress Measures



IMPLICATIONS



# MAIN TAKEAWAYS

Overall homelessness decreased as permanent housing increased.

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Most people entering homelessness for the first time.

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Increase shelter capacity by decreasing length of stay.

# MAIN TAKEAWAYS

Overall homelessness decreased as permanent housing increased.

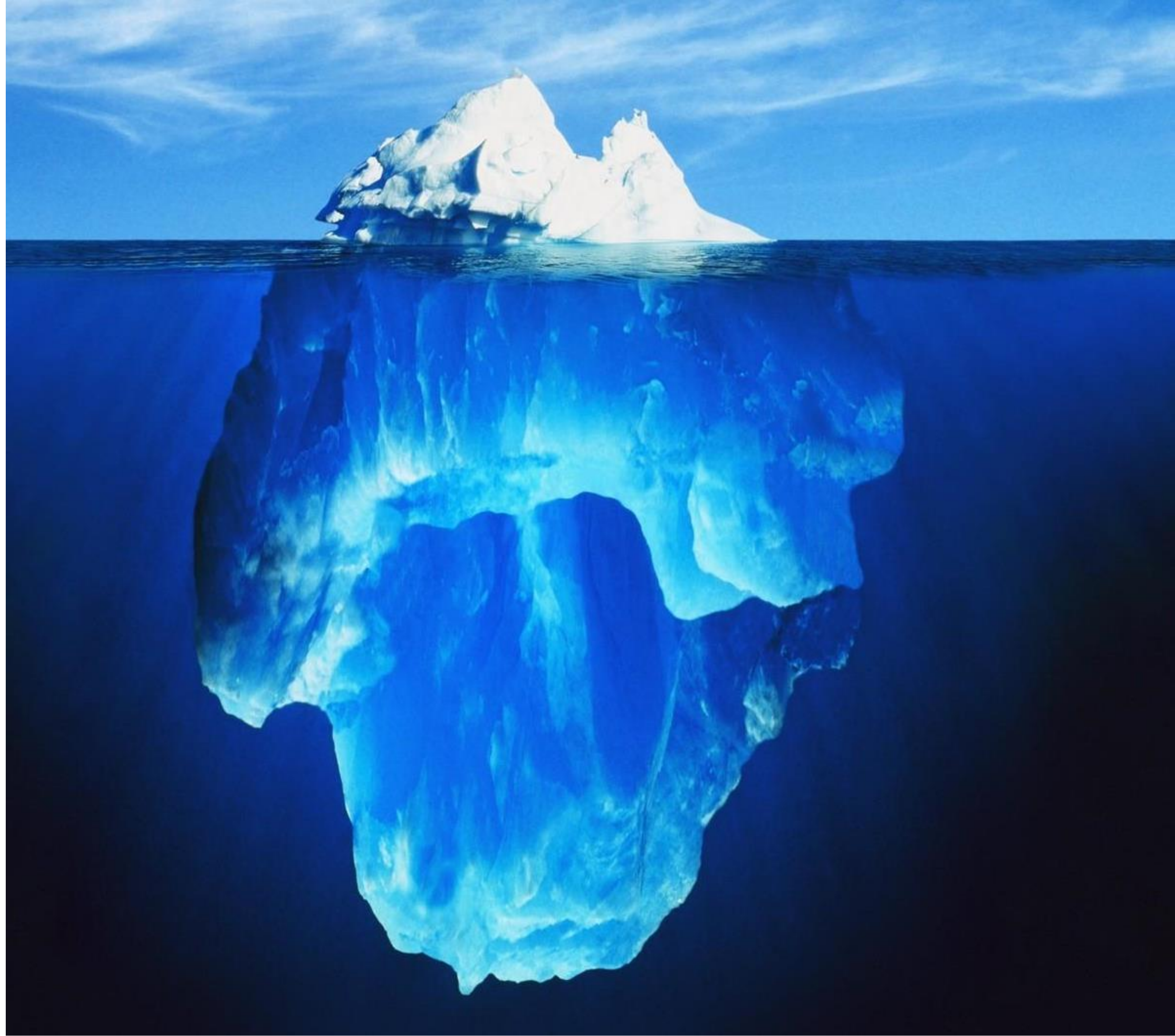
Most people entering homelessness for the first time.

Increase shelter capacity by decreasing length of stay.

Pay attention to permanent housing utilization and success.



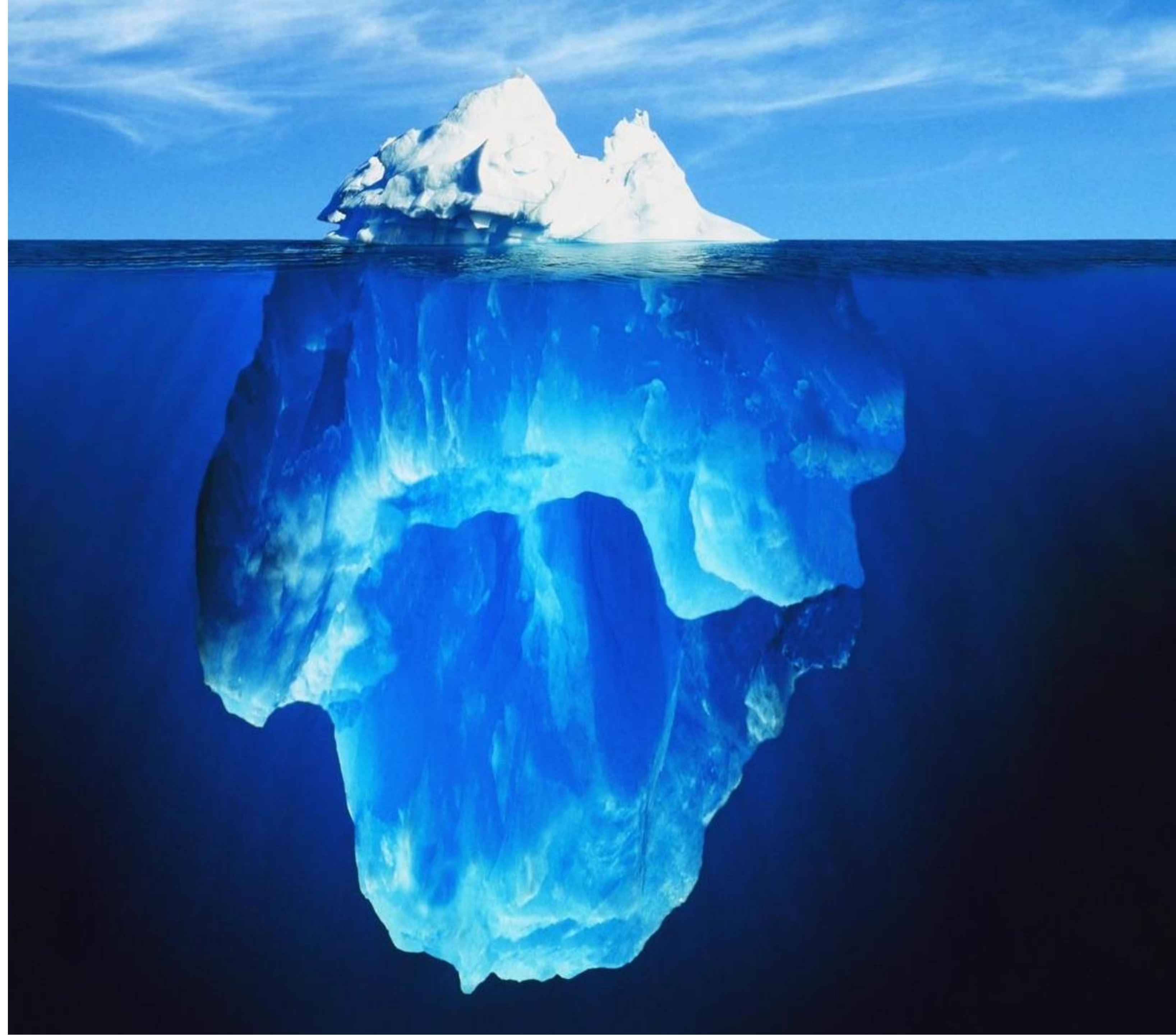
**WHAT  
WE SEE**





WHAT  
WE SEE...

**IMPACTS  
WHERE  
WE GO**



NEXT STEPS

WHAT  
YOU  
CAN DO





**WHAT  
YOU  
CAN DO**





Thank you

