

Housing Authority Participation in the Continuum of Care



WINSTON-SALEM, NC

MAY 2017



Local Numbers

1. Forsyth County Population: 369,019
2. Winston-Salem Population: 241,218
3. Homeless Persons: 453 (point-in-time count, 1/25/2017)—a 17% reduction from the 2016 count
4. Persons Homeless, Year Ending 9/30/2016: 1,558—a 3.4% decrease from 2015 and a 28% decrease from 2010

PHA FACTS

- ❑ Housing Authority of the City of Winston-Salem (HAWS)
- ❑ 1,430 public housing units in 15 developments
- ❑ Over 4,800 vouchers/units in HCV, Mainstream, VASH, Mod Rehab, HOME, CoC & HOPWA
- ❑ 2 HOPE VI grants
- ❑ Choice Neighborhoods Planning Grant
- ❑ Major Rehab & New Construction Projects

CoC-PHA Connection

- 1) Our PHA is Housing Authority of Winston-Salem (HAWS).
- 2) Charter Member of Continuum of Care
- 3) Administered HOME TBRA since 1994
- 4) Administered Continuum of Care “Shelter Plus Care” since 1996
- 5) Member of CoC Community Intake Center Assessment Team
- 6) City-PHA Roles and Relationship in the CoC and in Housing

Continuum of Care Members

- City
- County
- Shelters
- Service Providers
- Housing Providers (including PHA)**
- Homeless and Formerly Homeless Persons
- United Way
- Congregations/Faith-based organizations
- Hospitals/Health Providers
- VA/Veterans Organizations
- Data/Research Organizations
- Victim Services Providers
- Others

Our PHA to our homeless
providers:

“Our clients are your clients.”

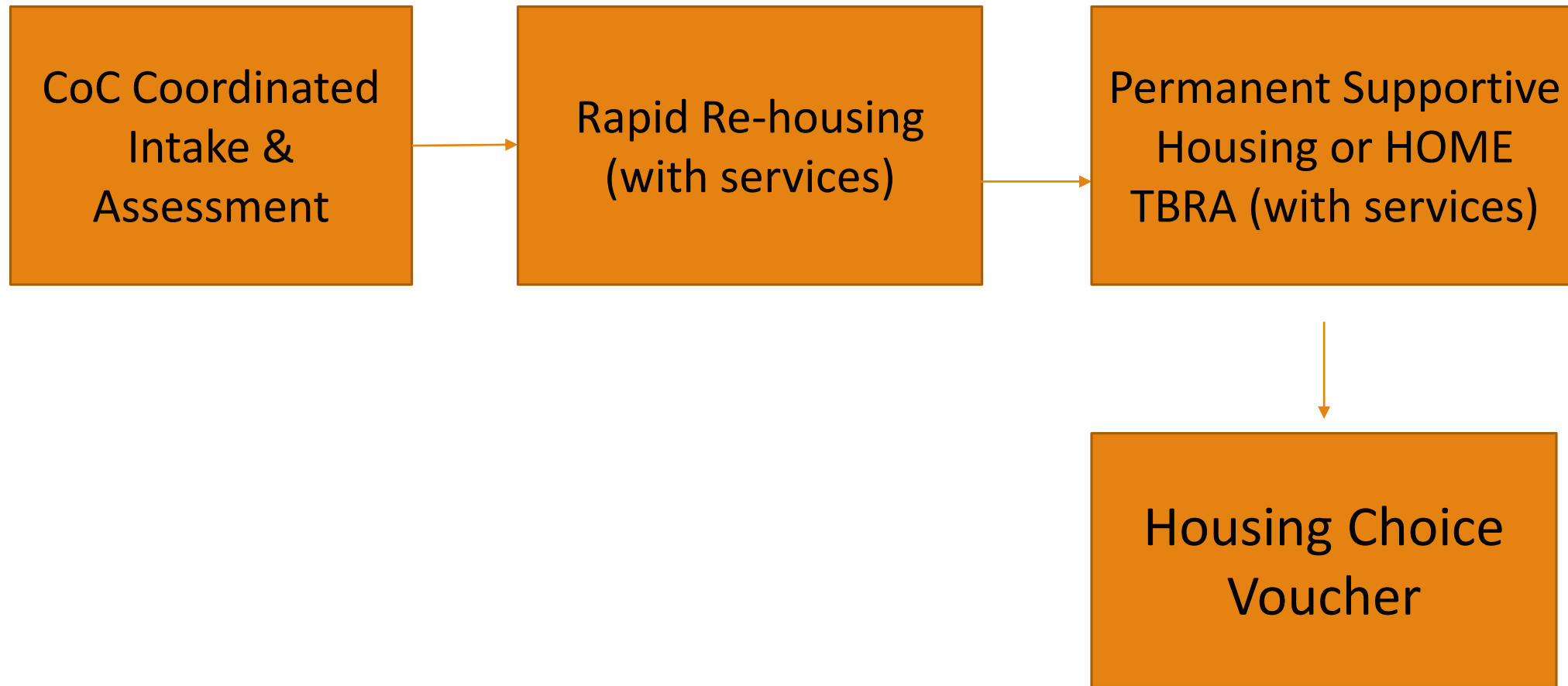
Public Housing

- ❑ Preference for chronically homeless
- ❑ In 10% of units in selected developments
- ❑ “HAWS Collaborative”-operated by Bethesda Center for the Homeless
- ❑ Services in the project are funded by a private foundation
- ❑ Must receive services/referral from a CoC-approved agency
- ❑ Currently 26 family units and 18 singles

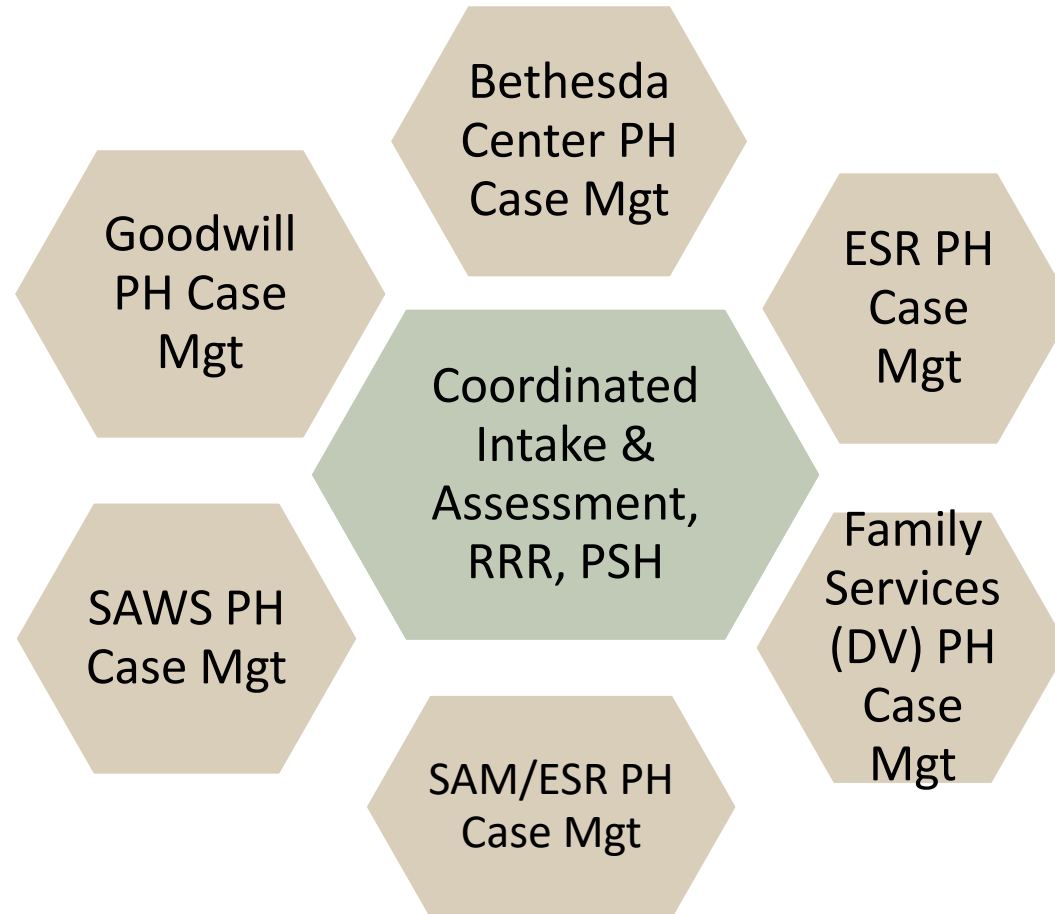
Vouchers

- ❑ Not a preference, but a provision in Administrative Plan
- ❑ Up to 25% of PSH and TBRA converted to HCV annually
- ❑ Services in PSH and TBRA are provided by agencies approved by the CoC
- ❑ Those converted have become stable, need fewer services
- ❑ HAWS monitors spending
- ❑ As CoC PSH funds allow, HAWS will over-voucher (housing surges)

Typical flow of homeless people into housing.....



Coordinated Entry, Services & Housing



Services



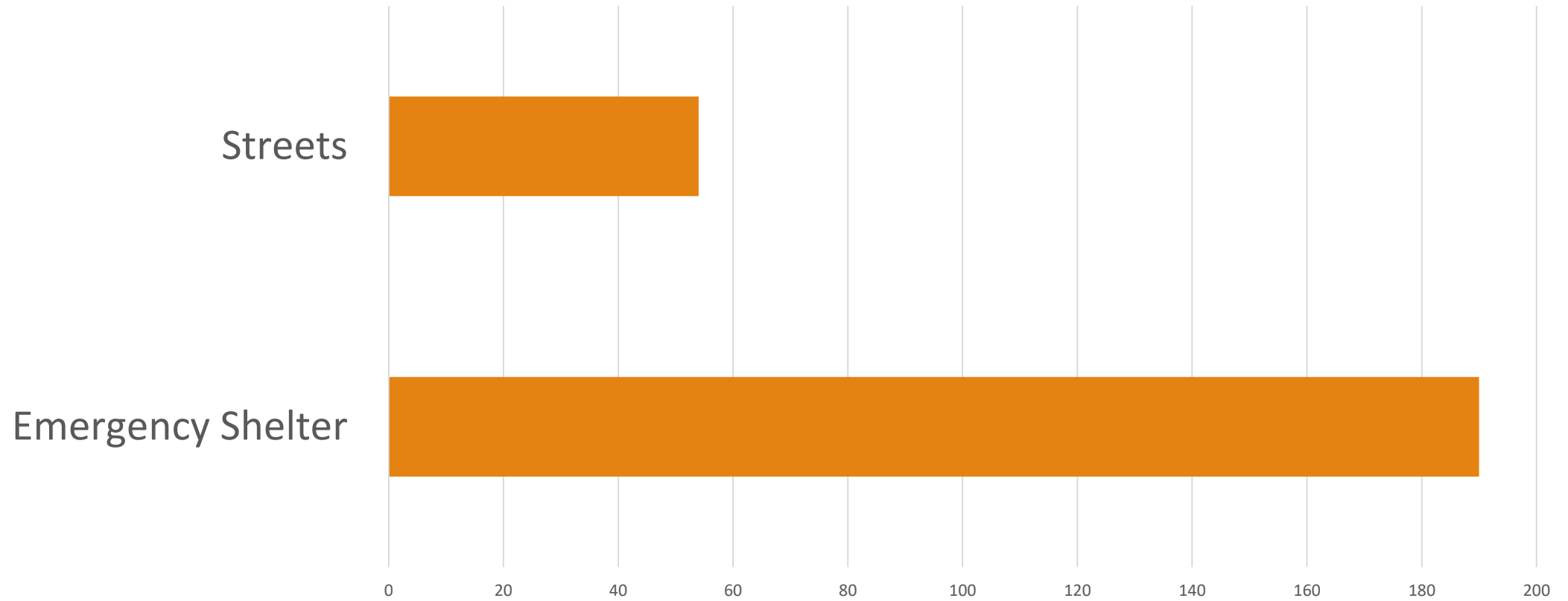
Main Service Providers to Tenants

Rental Assistance Administration	Service Providers
HAWS (PSH) United Way (Rapid Re-housing)	<ol style="list-style-type: none">1. Bethesda Center for the Homeless2. Experiment in Self-Reliance3. Family Services4. The Salvation Army5. Goodwill Industries6. United Way of Forsyth County

Rapid Re-Housing

- Often precedes Permanent Supportive Housing
- Administered by United Way and Local Agencies
- Can be up to 24 months (but usually 3 to 9 months)
- Our local capacity: 140 households per year
- ❖ Rental Application Fees, Rental Assistance
- ❖ Security Deposits, Last Month's Rent
- ❖ Utility Deposits, Utility Payments and Moving Costs
- ❖ Case Management, Housing Placement and other Services

Residence Before Rapid Re-housing, 2015-2016



Rapid Re-Housing Results

89.27% success in exits to permanent housing

(HMIS Data)

Permanent Supportive Housing Results

274 of 281 persons (97.51%)
maintained permanent housing

(HMIS Data)

Overall PSH & RRH Returns to Homelessness

4.93%

(HMIS Data)



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