



NC Balance of State Continuum of Care

Steering Committee Meeting

January 10, 2017

10:30 AM

Welcome

- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - Hold music is disruptive
- Roll Call
- Introductions of new Regional Committee Leads
 - Name, organization, Regional Committee name and counties



Agenda

Today's agenda

- Funding Announcements
- SSVF Letters of Support
- Regional Committee Restructuring
- 2017 BoS Meeting Calendar
- Veterans Homelessness
- 2017 Point-in-Time Count
- Coordinated Assessment Update
- HMIS Update
- Upcoming Meetings & Reminders



Review & approve minutes

- December 6 meeting minutes:
www.ncceh.org/files/7854/
- Changes or discussion?



Funding Announcements

HUD announced the FY2016 CoC awards on December 20.

- Included both Tier 1 and Tier 2
- North Carolina awards: www.ncceh.org/files/7890/
- BoS received 46 of 47 grants applied for
 - All renewal projects funded
 - 2 of 3 new projects funded
 - Not funded: Pitt RRH, was lowest-ranked project
 - New CoC planning grant funded



BoS received a total of \$8,409,964 in funding.

- Applied for \$8,522,014
- Received \$8,409,964

Renewal projects	43 grants	\$7,888,001
New projects	2 grants (both PSH)	\$206,620
CoC planning	1 grant	\$315,343

- BoS staff will share CoC's score from HUD when it is received



ESG award letters were sent out on December 28.

- State ESG office emailed letters to Regional Committee lead agencies
- New Regional Committees: share your award info with each other
 - Email or at meetings
 - BoS staff have requested a CoC-wide list, will share once received



Share reflections about the FY2016 applications and awards.

- Any thoughts or feedback on CoC or ESG process?



SSVF Letters of Support

SSVF applicants have begun requesting letters of support from the BoS.

- Requests submitted by three current SSVF grantees
 - ABCCM
 - Volunteers of America
 - Community Link
- Support of rapid rehousing and prevention financial assistance and housing supports for veterans and their families experiencing homelessness or at-risk of homelessness
- BoS staff request approval of Letters of Support for any current SSVF grantees
- Discussion and motion



Regional Committee Transition

New Regional Committees have formed and begin meeting this month

- January begins the new Regional Committee structure



Resources still available for Regional Committees during transition

- BoS staff have completed a Frequently Asked Questions documents that has been posted to the NCCEH website.
 - The FAQs are posted at: <http://www.ncceh.org/files/7137/>
- BoS staff have met with all 9 of 13 new Regional Committees in their regions
- Future:
 - Balance of State 101 Document and Prezi (early January)
 - Leadership Role Responsibilities document (imminent)
 - Areas of Responsibility chart (imminent)



Regional Webpages need to be updated under new structure

- BoS staff have created a new template for the Regional Committee webpages that will include relevant information such as:
 - Leadership
 - Data
 - ESG and CoC Grantees
 - Agendas, Minutes, and other supporting materials
 - Historical information from prior Regional Committees
- We want your feedback!



Coordinated Assessment resources available in January and February.

- BoS staff will hold two coordinated assessment webinars. These webinars will be in place of the Coordinated Assessment Exchange calls in January and February.
 - Tuesday, January 10, 3:00 – 4:00 PM
Register at: www.ncceh.org/events/1045/
 - Tuesday, February 14, 3:00 – 4:00 PM
Register at: www.ncceh.org/events/1046
- BoS staff will take a detailed look at the CA plan template, offering guidance and answering questions
- Webinars will be recorded for those who cannot attend



In-Person Funding Process Workshops planned for March

- BoS staff are planning in-person workshops to talk about planning and facilitating regional funding processes
 - Hickory: Week of March 13
 - Regions 1, 2, 3, 4
 - Greenville: Week of March 20
 - Regions 10, 11, 12, 13
 - Burlington: Week of March 20
 - Regions 5, 6, 7, 8, 9
- Meetings will cover the Emergency Solutions Grant competition, planning and facilitating a fair, impartial process, and evaluation of projects



Workgroup needed to explore new Steering Committee structure

- Steering Committee voting representation changes today from 26 to 13 people
 - BoS CoC can explore adding other voices to Steering Committee without conflict of interest who could:
 - Add larger regional or statewide perspective
 - Potentially advocate for or connect BoS CoC to important resources
 - Increase participation within BoS CoC for systems outside of homeless providers
 - Call for volunteers to form a workgroup to explore a new Steering Committee structure
 - 2-3 meeting over the next 4 months
 - Volunteers should email staff at bos@ncceh.org



2017 BoS Meeting Calendar

BoS staff created a calendar of BoS meetings in 2017.

- Posted at www.ncceh.org/files/7903/
- Includes regularly scheduled meetings:
 - Steering Committee
 - Veterans Subcommittee
 - Coordinated Assessment Exchange
 - Coordinated Assessment Council (CAC)
- Will be updated as any new groups/meetings are added



Call to gather feedback on hurricane relief efforts will be held Jan. 19.

- HUD Field Office would like to get feedback from communities affected by Hurricane Matthew
 - What went well, what could be improved
 - Thoughts, suggestions, concerns
- BoS staff sent email to regional contacts in those areas
 - Share with others involved in relief efforts
 - Call is Thursday, January 19, at 10:00
 - 1-218-895-9693, code 805232#



Veterans Homelessness

Veteran Subcommittee reviewed and recommended the Veteran Plan.

- Draft of the plan is posted on NCCEH website:
www.ncceh.org/files/7830/
- Working in partnership to develop a plan to end veterans homelessness in the BoS CoC
 - Establish 13 regional veteran systems to create systems that quickly identify and house homeless veterans
 - Meet USICH Benchmarks and Criteria



Plan allows for better coordination and accountability for homeless veterans.

- SSVF grantees, CoC staff, and Regional Committees will partner
- Develop a by-name list for each Regional Committee so systems do not lose track of veterans
- Veterans Subcommittee will provide oversight for regional systems and address barriers that communities face



SSVF grantees would play a primary role in regional veteran systems.

- SSVF grantees will work with Regional Committees to develop and submit a regional plan on how to outreach, refer, shelter and house veterans
- SSVF providers will play the role of navigator in the system for homeless veterans to connect to permanent housing quickly
- Regional Committees will need to partner in order to serve veterans who are not eligible for VA programs



SSVF providers have volunteered to be primary providers to coordinate.

Regional Committee	Primary SSVF Provider	Other SSVF Providers in the Region
Region 1	ABCCM	Not Applicable
Region 2	ABCCM	Not Applicable
Region 3	ABCCM	Community Link Family Endeavors (Charlotte Region)
Region 4	United Way of Forsyth County	Community Link Family Endeavors (Charlotte Region)
Region 5	Community Link	Family Endeavors (Charlotte Region) United Way of Forsyth County
Region 6	Volunteers of America (Durham Region)	Family Endeavors (Charlotte Region)
Region 7	Family Endeavors (Fayetteville Region)	Family Endeavors (Charlotte Region) Volunteers of America (Durham and Rocky Mount Regions)



Regional Committee	Primary SSVF Provider	Other SSVF Providers in the Region
Region 8	Family Endeavors (Fayetteville Region)	Family Endeavors (Jacksonville Region)
Region 9	Volunteers of America (Durham Region)	Volunteers of America (Rocky Mount Region)
Region 10	Family Endeavors (Fayetteville Region)	Family Endeavors (Jacksonville Region) Volunteers of America (Rocky Mount Region)
Region 11	Not identified at this time	Volunteers of America (Rocky Mount Region) in Hertford County
Region 12	Volunteers of America (Rocky Mount Region)	Family Endeavors (Jacksonville Region) Volunteers of America (Durham Region)
Region 13	Family Endeavors (Jacksonville Region)	Not Applicable



Steering Committee needs to vote on the Veterans Plan.

- Feedback/discussion about the Veterans Plan
- Move to approve the plan?



Local plans need to be developed with SSVF and Regional Committees.

- Regional Committee/SSVF local decision points that need to be made:
 - Outreach
 - Shelter/emergency vouchers
 - Offers of permanent housing
 - Data tracking/by-name list responsibilities
- Will work to have these completed by April 1, 2017 to mirror the coordinated assessment planning process



The Veterans Subcommittee recommends regional plan template.

- Regional Plan Template and Appendices document recommended for approval by the Steering Committee:
www.ncceh.org/files/7906/
- Template mirrors the CA Plan Template with shorter narratives and instructions for each question
- Template is organized by USICH criterion to connect the work to federal efforts



Steering Committee needs to vote on the regional plan template.

- Feedback/discussion about the regional plan template and appendices
- Move to approve the template and appendices?



Planned roll out of the template.

- Phone calls with SSVF provider staff to train them on the template in January
- Phone call with Regional leadership and SSVF providers in late January/early February
- Plans due to the Veteran Subcommittee by April 1, 2017



Region 11 partners will meet to discuss coverage issues on January 12th.

- Register for the meeting:
www.ncceh.org/events/1044/
- Continue to gather annualized data about homeless veterans from local organizations
- Plan for Point-in-Time Count to use as baseline



2017 PIT Count and HIC

The Point-in-Time Count & HIC are the night of Wednesday, January 25.

- PIT committees should be working on planning and coordination
 - Contacting agencies that need to do sheltered count/HIC
 - Planning locations for unsheltered count
 - Finding volunteers & providing training
 - Distributing PIT/HIC forms to agencies & volunteers
 - Advertising count so homeless people know it's happening
- Contact BoS staff with any questions! bos@ncceh.org



PIT/HIC resources are posted on the NCCEH website.

- BoS PIT/HIC webpage: www.ncceh.org/2017pit-bos/
- Available now:
 - PIT/HIC reporting forms
 - Recording of December 8 webinar for PIT leads
- Coming this week:
 - Recorded trainings on the forms



Coordinated Assessment

Regional Committees are creating new Coordinated Assessment plans.

- New plans are due from each region on April 1, 2017
- CA Plan Template and Waitlist Template available on the Coordinated Assessment webpage under “Plan Materials”:

www.ncceh.org/bos/coordinatedassessment/



Coordinated Assessment Webinar, Tuesday, Jan. 10th, 3:00-4:00 pm

- During the normal time for the CA Exchange Call
- Register on the NCCEH website:
www.ncceh.org/events/1045/
- On this webinar, we will review the CA plan template and answer questions from Regional Committees
- CA Leads, subcommittee members, and regional partners involved in CA should attend the call



4th Quarter Coordinated Assessment Outcomes due January 15th

- All Regional Committees are required to submit CA outcomes from October-December 2016 by January 15, 2017
- Please submit one form per Regional Committee with totaled information for the 4th quarter
- Regional Committee should submit outcomes as the old regional committees



HMIS Update

2016 AHAR Updates

Reporting Category	Date	
Draft AHAR data submitted in HDX	October 31, 2016	✓
Final AHAR data submitted in HDX	December 12, 2016	✓

Data Quality Issues	Correction	
Missing disability data	Complete HUD verification (if possible)	✓
Missing prior residence or length of stay prior data	Double check paper files to record collected data in HMIS	✓
Utilization rates under 65% or over 105% (esp. in PSH)	Contact Data Center to update inventory	✓



NCCEH Data Center have completed work needed to submit the AHAR.

- Reviewing AHAR report for accuracy
- Entering data into HDX
- Reconciling bed counts
- Working with Abt Associates to resolve errors and/or warnings



BoS AHAR Submission History

Reporting Category	2013	2014	2015	2016 (done!)
Emergency Shelters- Families	✓	✓	✓	✓
Emergency Shelters- Individuals		✓	✓	✓
Transitional Housing- Families	✓	✓	✓	✓
Transitional Housing- Individuals				
Permanent Supportive Housing- Families	✓	✓	✓	✓
Permanent Supportive Housing- Individuals	✓	✓	✓	✓
Summary- All Persons				

Why not Transitional Housing – Individuals?

HMIS Beds	Non-HMIS Beds	Total Beds	HMIS Bed Coverage Rate	HUD Standard
132	213	345	38.2%	50%

Additional beds needed on HMIS next year = 41!



Thank You All
for the Best AHAR yet!

Contact the Data Center for HMIS assistance & questions.

[ncceh.org/hmis](https://www.ncceh.org/hmis)

access local support for Balance of State CoC

919.410.6997 or **hmis@ncceh.org**

helpdesk for local support

Data Analyst

Tia Sanders-Rice, tia@ncceh.org

System Administrators

Thurston Alexander-Smith, thurston@ncceh.org

Jasmin Volkel, jasmin@ncceh.org

Support Specialist

Andrea Carey, andrea@ncceh.org



Meetings & Reminders

Upcoming Meetings & Reminders

- Regional Committees: Submit contact information for new leadership
 - <https://goo.gl/forms/Fj9ZYYsP4jZ8iIWz1>
- Coordinated Assessment Leads: Register for coordinated assessment webinars
 - Tuesday, January 10, 3:00 – 4:00 PM
Register at www.ncceh.org/events/1045/
 - Tuesday, February 14, 3:00 – 4:00 PM
Register at www.ncceh.org/events/1046



Upcoming Meetings & Reminders

- Coordinated Assessment Leads: Submit 4th quarter coordinated assessment outcomes by January 15
 - Submit at <https://goo.gl/forms/aAYSC2Htq15HBRYB3>
- Regional 11 veteran partners: Register for Region 11 meeting to discuss coverage and data collection
 - Thursday, January 12, 10:30 – 12:30
 - Register at www.ncceh.org/events/1044/



Wrap Up

- Next meeting: Tuesday, February 7, 10:30 – 12:00
- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

