



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of August 31, 2015**

### NC SOAR Outcomes

Total usable outcomes reports received*	1,887
Total Approved	1,512
Total Denied	366
Total Death Before Decision	8
Average time between completion of application and determination for initial applications	102 days
Median number of days between completion of application and determination on initial applications	89 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 8 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	39%
<b>Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)</b>	<b>\$20,257,161.92</b>

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	376	81% (304/375); 1 Death Before Decision	Y: 4 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	36	75% (27/36)	Y: 1 FTE
Cumberland	14	79% (11/14);	Y: 1 FTE
Davidson	7	86% (6/7)	N
Durham	249	85% (211/248); 1 Death Before Decision	Y: 3 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	142	87% (123/142)	Y: 2 FTE
Gaston	6	100% (6/6)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	46	78% (36/46)	Y: 3 FTE
Haywood	1	100% (1/1)	N
Henderson	41	55%(22/40); 1 Death Before Decision	Y: 1 FTE
Iredell	55	91% (50/55)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	257	87% (222/255); 2 Deaths Before Decision	Y: 6 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	324	72% (233/324)	Y: 1 FTE, 1 PTE
Orange	41	88% (35/40); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	Y: 1 FTE
Pitt	69	57% (39/68) 1 Death Before Decision	Y: 3 PTE
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Union	2	100% (1/1) 1 Death Before Decision	N
Vance	4	100% (4/4)	Y: 1 FTE
Wake	156	92% (143/156);	Y: 3 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N