

Listed below are the Local System Administrators(LSAs) for each of the CoCs in North Carolina. They will be your first point of contact for any technical assistance issues your Agency Administrator cannot resolve.

<p><b>NC-500 Winston-Salem/Forsyth Co.</b>          Laura Lama  <a href="mailto:laural@cityofws.org">laural@cityofws.org</a>          (336) 734-1440</p>	<p><b>NC-506 Wilmington/Brunswick/New Hanover/Pender Co.</b>          Cecelia Peers  <a href="mailto:cpeers@capefearcog.org">cpeers@capefearcog.org</a>          (910) 395-8297</p>
<p><b>NC-501 Asheville/Buncombe Co.</b>          Jonathon Jones  <a href="mailto:jjones2@ashevillenc.gov">jjones2@ashevillenc.gov</a>          (828) 259- 5733</p>	<p><b>NC-507 Raleigh/Wake Co.</b>          North Carolina Coalition to End Homelessness (NCCEH) Staff  <a href="mailto:hmis@ncceh.org">hmis@ncceh.org</a>          Help Desk: (919) 410-6997</p>
<p><b>NC-502 Durham City/Durham Co.</b>          North Carolina Coalition to End Homelessness (NCCEH) Staff  <a href="mailto:hmis@ncceh.org">hmis@ncceh.org</a>          Help Desk: (919) 410-6997</p>	<p><b>NC-509 Gastonia/Cleveland/Gaston/Lincoln Co.</b>          TBD          CoC Lead: Steve Crane  <a href="mailto:combuidadvo@gmail.com">combuidadvo@gmail.com</a>          704-866-6766</p>
<p><b>NC-503 NC Balance of State</b>          North Carolina Coalition to End Homelessness (NCCEH) Staff  <a href="mailto:hmis@ncceh.org">hmis@ncceh.org</a>          Help Desk: (919) 410-6997</p>	<p><b>NC-511 Fayetteville/Cumberland Co.</b>          Delores Taylor  <a href="mailto:dtaylor@co.cumberland.nc.us">dtaylor@co.cumberland.nc.us</a>          (910) 437-1891</p>
<p><b>NC-504 Greensboro/High Point/Guilford Co.</b>          Debbie Bailey  <a href="mailto:debbie@partnersendinghomelessness.org">debbie@partnersendinghomelessness.org</a>          (336) 553-2715 ext. 104</p>	<p><b>NC-513 Chapel Hill/Orange Co.</b>          North Carolina Coalition to End Homelessness (NCCEH) Staff  <a href="mailto:hmis@ncceh.org">hmis@ncceh.org</a>          Help Desk: (919) 410-6997</p>
<p><b>NC-505 Charlotte/Mecklenburg</b>          Stephanie Friend  <a href="mailto:Stephanie.Friend@mecklenburgcountync.gov">Stephanie.Friend@mecklenburgcountync.gov</a>          (704) 336-4801</p>	<p><b>NC-516 Northwest NC</b>          Bob Taylor  <a href="mailto:grants@hosphouse.org">grants@hosphouse.org</a>          (828) 264-1237</p>

If your Local System Administrator is out of the office, you can contact the MCAH Help Desk at (517)-485-6536. Please only do so after contacting your LSA for assistance. We will loop them back into the conversation as we resolve your issue so they are aware of the resolution to the problem.

We are all looking forward to working with you moving forward!

- The MCAH HMIS team